



**BOARD OF DIRECTORS**

STEVE BRANDAU

NATHAN MAGSIG

BUDDY MENDES

LARRY MICARI

BRIAN PACHECO

AMY SHUKLIAN

PETE VANDER POEL

**Meeting Location:  
County of Fresno  
Board of Supervisors Chambers  
2281 Tulare Street, #301  
Fresno, CA 93721**

**AGENDA DATE:** July 23, 2021

**ITEM NUMBER:** Item 15

**SUBJECT:** Receive Report Update on 2019 and 2020 Self-Funded Medical and Dental Claims Audit Marketing (I)

**REQUEST(S):** Receive update on 2019 and 2020 self-funded medical and dental claims audit marketing.

**DESCRIPTION:**

At the May 7 SJVIA Board meeting Keenan reported that a marketing was being conducted to secure a vendor to perform a claims audit on the 2019 and 2020 self-funded medical and dental plans. The purpose of the audit is the ensure claims have been adjudicated correctly by the SJVIA vendor partners, Anthem and Delta Dental.

Proposals have been received from the following vendors:

- TFG Partners, LLC
- Moss Adams
- J. Graham Inc.

The Claim Audit will cover the following services for both medical and dental claims:

- Duplicate claims
- Eligibility confirmation
- Coordination of benefit and other third-party liability
- Pricing of claims to network discounts, UCR or other out-of-network limits
- Modifier discounts such as multiple procedures, assistant surgeons
- Medical edits such as unbundling of codes
- Patient portions – deductible, copayment, coinsurance
- Plan benefit limits and covered services
- Timely filing
- Turnaround time
- Authorizations
- Accurate data entry including member, provider, payee

**AGENDA:** San Joaquin Valley Insurance Authority

**DATE:** July 23, 2021

Keenan is currently reviewing the proposals, conducting interviews, and checking references. We will come back at the August 27, 2021 Board Meeting with a recommendation for approval.

**FISCAL IMPACT/FINANCING:**

To be determined.

**ADMINISTRATIVE SIGN-OFF:**



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Hollis Magill  
SJVIA Manager



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Lupe Garza  
SJVIA Assistant Manager