



**BOARD OF DIRECTORS**

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**Meeting Location:  
County of Fresno  
Plaza Ballroom  
2220 Tulare Street  
Fresno, CA 93721**

- AGENDA DATE:** July 17, 2020
- ITEM NUMBER:** Item 17
- SUBJECT:** Receive Report on the Anthem LiveHealth Online Kiosk Program and Authorize President to Execute TeleHealth Kiosk Renewal Agreement Subject to Approval of SJVIA Manager, Legal Counsel and Auditor-Treasurer (A)
- REQUEST(S):** Authorize President to Execute TeleHealth Kiosk Renewal Agreement with LiveHealth Online Subject to Approval of SJVIA Manager, Legal Counsel and Auditor-Treasurer.

**DESCRIPTION:**

The SJVIA is in possession of two health care kiosks, which are located onsite at the County of Tulare and the County of Fresno in HIPAA-compliant locations to ensure the appropriate privacy. The kiosks utilize two-way audio and videoconferencing with a webcam, microphone and speaker. The kiosks contain peripheral devices (e.g. dermcam) that stream live audio and video directly to the health care professional and provides biometric devices (e.g. blood pressure cuff) that allow the user to personally measure and enter vitals before and/or during a visit, as needed.

In 2018 the SJVIA directed a portion of the 2017 Wellness funds provided by Anthem to fund the two-year LiveHealth Online pilot program in the amount of \$6,000 (\$3,000 x 2 refurbished kiosks). This fee included shipping, installation and two years of maintenance and support for each kiosk.

The term of the initial maintenance and support Agreement was for two years (June 1, 2018 - June 1, 2020). Upon the expiration of the initial Agreement term, one-year renewals need to be mutually agreed upon. Due to the late set-up of the initial kiosks, Anthem agreed to begin the subsequent one-year contract effective January 1, 2021.

Because of low utilization at the County of Fresno and higher utilization at the County of Tulare, the kiosk located at the County of Fresno will be moved to the County of Tulare. Anthem's shipping charge to pick up the kiosk in Fresno and deliver to Visalia

**AGENDA:** San Joaquin Valley Insurance Authority

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is \$1,200.00, and its installation charge is \$1,500.00. If both services are utilized, the combined charge is \$2,500.00, a savings of \$200.00

**FISCAL IMPACT/FINANCING:**

The renewal cost for one year of remote maintenance and support for two kiosks will be \$6,600 (\$3,300 per unit) and \$2,500 for shipping and installation, or \$1,200 for shipping only or \$1,500 for installation only. These costs will be funded with Anthem wellness funds earmarked for the County of Tulare.

Anthem members are required to pay their cost-share for an office visit determined by their specific plan, subject to applicable deductibles, coinsurance and/or copayments. Non-Anthem members will be charged a fee of \$49 per visit.

**ADMINISTRATIVE SIGN-OFF:**



Paul Nerland  
Acting SJVIA Manager



Lupe Garza  
Interim SJVIA Assistant Manager