## **SJVIA**

## DIRECT CONTRACTING WITH HOURGLASS AND ASI

JUNE 29, 2017

## Introduction

The SJVIA currently receives its benefits administration system services and COBRA/retiree administration services through Chimienti & Associates, Inc. Chimienti & Associates in turn, subcontracts these services to Hourglass and ASi. In reviewing contracting terms and services provided by the SJVIA's vendor partners, it was determined that by contracting direct with the subcontractors savings of \$92,465 to the SJVIA could be realized without impacting services provided.

SJVIA	Enrollment	Chimienti				Hourglass & ASi							
						Hourglass		ASi		Total		<b>Annual Total</b>	
County of Fresno	6,550	\$	5.20	\$	408,720	\$	2.65	\$	2.00	\$	4.65	\$	365,490
County of Tulare	3,018	\$	5.20	\$	188,323	\$	2.65	\$	1.25	\$	3.90	\$	141,242
City of Ceres	163	\$	5.20	\$	10,171	\$	2.65	\$	2.00	\$	4.65	\$	9,095
City of Marysville	45	\$	5.20	\$	2,808	\$	2.65	\$	1.00	\$	3.65	\$	1,971
City of Waterford	13	\$	5.20	\$	811	\$	2.65	\$	1.00	\$	3.65	\$	569
Total	9,789	\$	5.20	\$	610,834					\$	4.41	\$	518,368
\$ Difference												\$	(92,465)
% Difference													-15.1%



Services		County of	City of	City of	City of
Chimienti & Associates	Fresno	Tulare	Ceres	Marysville	waterford
Rate - PEPM	\$0.90	\$1.05	\$1.05	\$2.05	\$2.05
ACH fee deposits for Active, Retiree, COBRA, Special Districts, FMLA, Survivors	χ	X	X	X	Χ
Receive and reconcile individual categories of premium to AdminDirect report for accuracy	X	X	X	X	X
Issue compensation payments to subcontractors for Benefit Eligibility System (Hourglass) and Flex Administration (ASI)	X	X	X	X	X
Open Enrollment Services	X	X	X	X	X
AdminDirect (Hourglass)					
Rate - PEPM	\$2.15	\$2.15	\$2.15	\$2.15	\$2.15
AdminDirect Benefits Management/Enrollment System Access - Self Service	Χ	Χ	<u>Ψ2.13</u> Χ	X	Χ
Technical Support for end users	X	X	X	X	X
Produce Eligibility Electronic Data Interface (EDI) files to carriers (weekly)	X	X	X	X	X
COBRA data fee to ASI (weekly)	X	X	X	X	X
EDI monitoring/discrepancy resolution with carriers	X	X	X	X	X
Eligibility/billing scheme management/closings	X	X	X	X	X
Active/Retiree payroll deduction imports and premium applications	X	^	^	^	^
Transmittal worksheets/accounting breakouts for Actives (bi-weekly/monthly)	X	Х	X	X	Х
	X	^	^	^	^
Transmittal worksheets/accounting breakouts for Retirees, Special District, COBRA, FMLA (bi-weekly/monthly)  Reconciliation of member accounts/benefits from accounting discrepancy reports with end user	X	Х	Х	X	Х
Manual PGP Encryption and SFTP of all files uploaded/downloaded	X	^	^	^	^
Manual import of payroll eligibility data file for Actives from PeopleSoft (bi-weekly)	X				
Manual import of on-cycle/off-cycle deduction files for Actives - data validation prior to application deposits  Ad hear requests as product.	X	Х	Х		Х
Ad-hoc requests as needed		X	Λ	X	
• Import Retiree payroll deductions into SQL tables - compare to eligibility - process for bank deduction processing	X				
AdminDirect annual/renewal benefit setup/modification for plan year changes	X	X	X	X	X
Complete EE/Dep data migrations necessary to meet plan year changes  Output  Description of the property	X	X	X	X	X
Review Renewal rates provided by broker, adjust for completing bi-weekly and monthly accounting transmittals	X	X	X	X	X
• Input new plan year rates into AdminDirect rate tables	X	Х	X	X	X
Coordinate/complete programming required to support new carrier and/or benefit changes for EDI transmittals	X		X	X	Х
Administrative Services (ASI)	00.45	40.00	00.00	<b>A4.00</b>	04.00
Rate - PEPM	\$2.15	\$2.00	\$2.00	\$1.00	\$1.00
Federal COBRA Administration	X		X	X	X
California COBRA Administration	X		Х	X	X
Family Medical leave Act Billing/Collection Services	X				
Retiree Billing/Collection Services	Х				
Retiree Billing/Collection Services     Monthly Account Reconciliation Services	X				
Retiree Billing/Collection Services     Monthly Account Reconciliation Services     Customer Service - walk-in consulting with qualified beneficiaries	X X X		X	X	Х
Retiree Billing/Collection Services     Monthly Account Reconciliation Services     Customer Service - walk-in consulting with qualified beneficiaries     Daily Communication/Customer Service as required	X X X	X	X	Х	Х
Retiree Billing/Collection Services     Monthly Account Reconciliation Services     Customer Service - walk-in consulting with qualified beneficiaries     Daily Communication/Customer Service as required     Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI	X X X X	X	Х	Х	X
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested	X X X X X	X	X	Х	X
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested  Quarterly Meetings as requested	X X X X			Х	X
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested  Quarterly Meetings as requested  Section 125 plan administration	X X X X X	X	X	Х	X
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested  Quarterly Meetings as requested  Section 125 plan administration  Consolidated billing for Kaiser	X X X X X		Х		
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested  Quarterly Meetings as requested  Section 125 plan administration  Consolidated billing for Kaiser  Notice generation based on AdminDirect and manual notices sent by SJVIA entity as required	X X X X X	X	X	X	X
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested  Quarterly Meetings as requested  Section 125 plan administration  Consolidated billing for Kaiser  Notice generation based on AdminDirect and manual notices sent by SJVIA entity as required  COBRA premium payment to group (monthly)	X X X X X	X	X X X	X	X
Retiree Billing/Collection Services  Monthly Account Reconciliation Services  Customer Service - walk-in consulting with qualified beneficiaries  Daily Communication/Customer Service as required  Monthly audits for discrepancies from SJVIA entity to AdminDirect to ASI  COBRA Consulting as requested  Quarterly Meetings as requested  Section 125 plan administration  Consolidated billing for Kaiser  Notice generation based on AdminDirect and manual notices sent by SJVIA entity as required	X X X X X	X	X	X	X

