



BOARD OF DIRECTORS

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**Meeting Location:
Tulare County Employees' Retirement
Association Board Chambers
136 N Akers St
Visalia, CA 93291
November 7, 2014 9:00 AM**

AGENDA DATE: November 7 , 2014

ITEM NUMBER: 19

SUBJECT: Demonstration of Live Health Online by Anthem Blue Cross

REQUEST(S): That the Board hear the presentation of Live Health Online

DESCRIPTION:

All PPO plans under the Anthem Blue Cross contract with SJVIA have access to Live Health Online (LHO). LHO gives employees and their dependents on these plans live access to Board Certified physicians 24 hours a day, 7 days a week. These visits are live via video conference on a smart phone or computer and can either be scheduled or instantaneous with an available provider. The visits are billed to the plan participant at the same copay as an office visit. However, these visits are at a potential savings to the SJVIA as the total paid claim cost is \$49, compared to most office visits which are over \$80. Also, in California and many other states the physician can prescribe medications as appropriate for the patient, helping to resolve the medical issue and avoid future office visits.

A representative from LHO will be present at the Board meeting to demonstrate how the online visits work and answer any questions. Sample communication pieces are attached for your information.

FISCAL IMPACT/FINANCING:

The cost of each online visit for the SJVIA plan is a potential savings.

AGENDA: San Joaquin Valley Insurance Authority

DATE: November 7, 2014

ADMINISTRATIVE SIGN-OFF:



Rhonda Sjostrom
SJVIA Manager



Paul Nerland
SJVIA Assistant Manager