## 2025 AMENDMENT TO THE ADMINISTRATIVE SERVICES AGREEMENT

## WITH SAN JOAQUIN VALLEY INSURANCE AUTHORITY

This Amendment is made part of the Administrative Services Agreement and is effective January 1, 2025. This Amendment supplements and amends the Agreement between Plan Sponsor and Anthem Blue Cross Life and Health Insurance Company dba Anthem. If there are any inconsistencies between the terms of the Agreement or its Schedules and this Amendment, the terms of this Amendment shall control.

- 1. The following provision replaces ARTICLE 2 ADMINISTRATIVE SERVICES PROVIDED BY ANTHEM provision 2(o) in its entirety:
  - o. Anthem's standard policies and procedures, including electronic communication with Members and Provider contracts, as they may be amended from time to time, will be used in the provision of services specified in this Agreement. In the event of any conflict between this Agreement and any of Anthem's policies and procedures, this Agreement will govern. In the event of any conflict between this Agreement and the Provider contracts, the Provider contracts will govern the rights and obligations as between the Parties and Providers (e.g., reimbursement rates and methodologies, filing and Claim adjustment time frames, and high dollar Claim review).
- 2. The following provision replaces ARTICLE 3 OBLIGATIONS OF PLAN SPONSOR provision 3(a) in its entirety:
  - Plan Sponsor shall furnish to Anthem initial eligibility information regarding Members. Plan Sponsor a. is responsible for determining eligibility of individuals and advising Anthem in a timely manner, through a method agreed upon by the Parties, as to which employees, dependents, and other individuals are to be enrolled Members. Anthem reserves the right to limit the effective date of retroactive enrollment as indicated in Schedule A. Such retroactive enrollments shall be subject to Anthem's receipt of any applicable fees as indicated in Section 3 of Schedule A. Plan Sponsor shall keep such records and furnish to Anthem such notification and other information as may be required by Anthem for the purpose of enrolling Members, processing terminations, effecting COBRA coverage elections, effecting changes in single or family coverage status, effecting changes due to a Member becoming eligible or ineligible for Medicare, effecting changes due to a leave of absence, or for any other purpose reasonably related to the administration of eligibility under this Agreement. Plan Sponsor acknowledges that prompt and complete furnishing of the required eligibility information is essential to the timely, accurate, and efficient processing of Claims. As part of its obligation to provide eligibility information to Anthem, Plan Sponsor agrees to use best efforts at the time of enrollment to request Member email addresses and/or smart phone numbers. Consistent with 29 CFR 2520.104B-31, Anthem will provide Plan Sponsor with materials to share with Members advising that providing email addresses/smart phone numbers serves as the Member's consent to receive documents digitally, explaining that Anthem will use the email address/smart phone number to provide the documents described in the Anthem materials, describing how Members may access those documents, and clarifying that Members may withdraw consent to receive documents digitally at any time. Nothing herein prohibits Plan Sponsor from providing its required disclosures in a digital manner.

Plan Sponsor shall notify Anthem on at least a monthly basis of the Subscribers, dependents, or other individuals that will be or have become ineligible for benefits under the Plan. Upon receipt of such notice, Anthem shall terminate coverage in accordance with the Benefits Booklet. Plan Sponsor shall give Anthem advance notice, if possible, of any Member's expected termination and/or retirement. Anthem reserves the right to limit retroactive terminations as indicated in Schedule A. Anthem shall credit Plan Sponsor applicable fee for such retroactive terminations as indicated in Section 3 of Schedule A.

- 3. SCHEDULE A is replaced by the attached SCHEDULE A.
- 4. SCHEDULE B is replaced by the attached SCHEDULE B.

5. SCHEDULE C is replaced by the attached SCHEDULE C.

IN WITNESS WHEREOF, the Parties have caused this Amendment to be executed by affixing the signatures of duly authorized officers.

San Joaquin Valley Insurance Authority		Anthem Blue Cross Life and Health Insurance Company	
A	LugSterles		Both P ander-
By:	Amy Shuklian	By:	Beth Andersen
Title:	SJVIA Board President	Title:	President, CA Commercial Business
Date:		Date:	March 6, 2025