# COUNTY OF FRESNO REQUEST FOR QUOTATION

**NUMBER: 485-5218** 

# JANITORIAL SERVICES AT COALINGA AND HURON

## **November 7, 2013**

PURCHASING USE G:\PUBLIC\RFQ\485-5218 JANITORIAL SERVICES AT COALINGA-ORG/Requisition: 56107001/ 5611400173 CJN HURON.DOC

IMPORTANT: SUBMIT QUOTATION IN SEALED PACKAGE WITH QUOTATION NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing 4525 EAST HAMILTON AVENUE, 2<sup>nd</sup> Floor FRESNO, CA 93702-4599

# CLOSING DATE OF BID WILL BE AT 2:00 P.M., ON JANUARY 9, 2014.

#### QUOTATIONS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

Quotations will be opened and publicly read at that time. All quotation information will be available for review after contract award.

Clarification of specifications is to be directed to: Craig Nickel, e-mail <a href="mailto:CountyPurchasing@co.fresno.ca.us">CountyPurchasing@co.fresno.ca.us</a>, phone (559) 600-7115, FAX (559) 600-7126.

GENERAL CONDITIONS: See "County Of Fresno Purchasing Standard Instructions And Conditions For Request For Proposals (RFP'S) and Requests for Quotations (RFQ'S)" attached. Check County of Fresno Purchasing's Open Solicitations website at <a href="http://www2.co.fresno.ca.us/0440/Bidshome2.asp">http://www2.co.fresno.ca.us/0440/Bidshome2.asp</a> for RFQ/RFP documents and changes.

#### **BIDDER TO COMPLETE**

UNDERSIGNED AGREES TO FURNISH THE COMMODITY OR SERVICE STIPULATED IN THE ATTACHED QUOTATION SCHEDULE AT THE PRICES AND TERMS STATED, SUBJECT TO THE "COUNTY OF FRESNO PURCHASING STANDARD INSTRUCTIONS AND CONDITIONS FOR REQUEST FOR QUOTATIONS (RFP'S) AND REQUESTS FOR QUOTATIONS (RFQ'S)"ATTACHED.

Except as noted on individual items, the following will apply to all items in the Quotation Schedule.

PRINT NAME

<ol> <li>Complete delivery will be made</li> <li>A cash discount</li> </ol>	e within calenda	ar days after receipt of Order. days will apply.	
COMPANY			
ADDDEGO			
ADDRESS			
CITY		STATE	ZIP CODE
TELEPHONE NUMBER	( ) FACSIMILE NUMBER	E-MAIL ADDRI	ESS
SIGNED BY			

TITI F

## COUNTY OF FRESNO PURCHASING

# STANDARD INSTRUCTIONS AND CONDITIONS FOR REQUESTS FOR PROPOSALS (RFP'S) AND REQUESTS FOR QUOTATIONS (RFQ'S)

Note: the reference to "bids" in the following paragraphs applies to RFP's and RFQ's

## **GENERAL CONDITIONS**

By submitting a bid the bidder agrees to the following conditions. These conditions will apply to all subsequent purchases based on this bid.

#### BID PREPARATION:

- A) All prices and notations must be typed or written in ink. No erasures permitted. Errors may be crossed out, initialed and corrections printed in ink by person signing bid.
- B) Brand Names: Brand names and numbers when given are for reference. Equal items will be considered, provided the offer clearly describes the article and how it differs from that specified. In the absence of such information it shall be understood the offering is exactly as specified.
- C) State brand or make of each item. If bidding on other than specified, state make, model and brand being bid and attach supporting literature/specifications to the bid.
- D) Bid on each item separately. Prices should be stated in units specified herein. All applicable charges must be quoted; charges on invoice not quoted herein will be disallowed.
- E) Time of delivery is a part of the consideration and must be stated in definite terms and must be adhered to. F.O.B. Point shall be destination or freight charges must be stated.
- F) All bids must be dated and signed with the firm's name and by an authorized officer or employee.
- G) Unless otherwise noted, prices shall be firm for one hundred eighty (180) days after closing date of bid.

#### 2. SUBMITTING BIDS:

- A) Each bid must be submitted on forms provided in a sealed envelope/package with bid number and closing date and time on the outside of the envelope/package.
- B) Interpretation: Should any discrepancies or omissions be found in the bid specifications or doubt as to their meaning, the bidder shall notify the Buyer in writing at once. The County shall not be held responsible for verbal interpretations. Questions regarding the bid must be received by Purchasing at least five (5) working days before bid opening. All addenda issued shall be in writing, duly issued by Purchasing and incorporated into the contract.
- C) ISSUING AGENT/AUTHORIZED CONTACT: This RFP/RFQ has been issued by County of Fresno, Purchasing. Purchasing shall be the vendor's sole point of contact with regard to the RFP/RFQ, its content, and all issues concerning it.

All communication regarding this RFP/RFQ shall be directed to an authorized representative of County Purchasing. The specific buyer managing this RFP/RFQ is identified on the cover page, along with his or her telephone number, and he or she should be the primary

point of contact for discussions or information pertaining to the RFP/RFQ. Contact with any other County representative, including elected officials, for the purpose of discussing this RFP/RFQ, its content, or any other issue concerning it, is prohibited unless authorized by Purchasing. Violation of this clause, by the vendor having unauthorized contact (verbally or in writing) with such other County representatives, may constitute grounds for rejection by Purchasing of the vendor's quotation.

The above stated restriction on vendor contact with County representatives shall apply until the County has awarded a purchase order or contract to a vendor or vendors, except as follows. First, in the event that a vendor initiates a formal protest against the RFP/RFQ, such vendor may contact the appropriate individual, or individuals who are managing that protest as outlined in the County's established protest procedures. All such contact must be in accordance with the sequence set forth under the protest procedures. Second, in the event a public hearing is scheduled before the Board of Supervisors to hear testimony prior to its approval of a purchase order or contract, any vendor may address the Board.

- D) Bids received after the closing time will NOT be considered.
- E) Bidders are to bid what is specified or requested first. If unable to or unwilling to, bidder may bid alternative or option, indicating all advantages, disadvantages and their associated cost.
- F) Public Contract Code Section 7028.15

Where the State of California requires a Contractor's license, it is a misdemeanor for any person to submit a bid unless specifically exempted.

#### FAILURE TO BID:

 A) If not bidding, return bid sheet and state reason for no bid or your name may be removed from mailing list.

#### 4. TAXES, CHARGES AND EXTRAS:

- A) County of Fresno is subject to California sales and/or use tax (8.225%).
   Please indicate as a separate line item if applicable.
- B) DO NOT include Federal Excise Tax. County is exempt under Registration No. 94-73-03401-K.
- C) County is exempt from Federal Transportation Tax. Exemption certificate is not required where shipping papers show consignee as County of Fresno.
- Charges for transportation, containers, packing, etc. will not be paid unless specified in bid.

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 W-9 – REQUEST FOR TAXPAYER IDENTIFICATION NUMBER AND CERTIFICATION & CALIFORNIA FORM 590 WITHHOLDING EXEMPTION CERTIFICATE:

Upon award of bid, the vendor shall submit to County Purchasing, a completed <u>IRS Form W-9 - Request for Taxpayer Identification Number and Certification and a California Form 590 Withholding Exemption Certificate</u> if not currently a County of Fresno approved vendor.

#### 6. AWARDS:

- A) Award(s) will be made to the most responsive responsible bidder; however, the Fresno County Local Vendor Preference and/or the Disabled Veteran Business Enterprise Preference shall take precedence when applicable. Said Preferences apply only to Request for Quotations for materials, equipment and/or supplies only (no services); the preference do not apply to Request for Proposals. RFQ evaluations will include such things as life-cycle cost, availability, delivery costs and whose product and/or service is deemed to be in the best interest of the County. The County shall be the sole judge in making such determination.
- Unless bidder gives notice of all-or-none award in bid, County may accept any item, group of items or on the basis of total bid.
- C) The County reserves the right to reject any and all bids and to waive informalities or irregularities in bids.
- D) Award Notices are tentative: Acceptance of an offer made in response to this RFP/RFQ shall occur only upon execution of an agreement by both parties or issuance of a valid written Purchase Order by Fresno County Purchasing.
- E) After award, all bids shall be open to public inspection. The County assumes no responsibility for the confidentiality of information offered in a bid.

#### TIE BIDS:

All other factors being equal, the contract shall be awarded to the Fresno County vendor or, if neither or both are Fresno County vendors, it may be awarded by the flip of a coin in the presence of witnesses or the entire bid may be rejected and re-bid. If the General Requirements of the RFQ state that they are applicable, the provisions of the Fresno County Local Vendor Preference shall take priority over this paragraph.

#### 8. PATENT INDEMNITY:

The vendor shall hold the County, its officers, agents and employees, harmless from liability of any nature or kind, including costs and expenses, for infringement or use of any copyrighted or uncopyrighted composition, secret process, patented or unpatented invention, article or appliance furnished or used in connection with this bid.

#### 9. SAMPLES:

Samples, when required, must be furnished and delivered free and, if not destroyed by tests, will upon written request (within thirty (30) days of bid closing date) be returned at the bidder's expense. In the absence of such notification, County shall have the right to dispose of the samples in whatever manner it deems appropriate.

#### 10. RIGHTS AND REMEDIES OF COUNTY FOR DEFAULT:

A) In case of default by vendor, the County may procure the articles or service from another source and may recover the cost difference and related expenses occasioned thereby from any unpaid balance due the vendor or by proceeding against performance bond of the

- vendor, if any, or by suit against the vendor. The prices paid by the County shall be considered the prevailing market price at the time such purchase is made.
- B) Articles or services, which upon delivery inspection do not meet specifications, will be rejected and the vendor will be considered in default. Vendor shall reimburse County for expenses related to delivery of non-specified goods or services.
- C) Regardless of F.O.B. point, vendor agrees to bear all risks of loss, injury or destruction to goods and materials ordered herein which occur prior to delivery and such loss, injury or destruction shall not release vendor from any obligation hereunder.

#### 11. DISCOUNTS:

Terms of less than fifteen (15) days for cash payment will be considered as net in evaluating this bid. A discount for payment within fifteen (15) days or more will be considered in determining the award of bid. Discount period will commence either the later of delivery or receipt of invoice by the County. Standard terms are Net forty-five (45) days.

 SPECIAL CONDITIONS IN BID SCHEDULE SUPERSEDE GENERAL CONDITIONS:

The "General Conditions" provisions of this RFP/RFQ shall be superseded if in conflict with any other section of this bid, to the extent of any such conflict.

#### 13. SPECIAL REQUIREMENT:

With the invoice or within twenty-five (25) days of delivery, the seller must provide to the County a Material Safety Data Sheet for each product, which contains any substance on "The List of 800 Hazardous Substances", published by the State Director of Industrial Relations. (See Hazardous Substances Information and Training Act. California State Labor Code Sections 6360 through 6399.7.)

#### 14. RECYCLED PRODUCTS/MATERIALS:

Vendors are encouraged to provide and quote (with documentation) recycled or recyclable products/materials which meet stated specifications.

#### 15. YEAR COMPLIANCE WARRANTY:

Vendor warrants that any product furnished pursuant to this Agreement/order shall support a four-digit year format and be able to accurately process date and time data from, into and between the twentieth and twenty-first centuries, as well as leap year calculations. "Product" shall include, without limitation, any piece or component of equipment, hardware, firmware, middleware, custom or commercial software, or internal components or subroutines therein. This warranty shall survive termination or expiration of this Agreement.

In the event of any decrease in product functionality or accuracy related to time and/or date data related codes and/or internal subroutines that impede the product from operating correctly using dates beyond December 31, 1999, vendor shall restore or repair the product to the same level of functionality as warranted herein, so as to minimize interruption to County's ongoing business process, time being of the essence. In the event that such warranty compliance requires the acquisition of additional programs, the expense for any such associated or additional acquisitions, which may be required, including, without limitation, data conversion tools, shall be borne exclusively by vendor. Nothing in this warranty shall be construed to limit any rights or remedies the County may otherwise have under this Agreement with respect to defects other than year performance.

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#### 16. PARTICIPATION:

Bidder may agree to extend the terms of the resulting contract to other political subdivision, municipalities and tax-supported agencies.

Such participating Governmental bodies shall make purchases in their own name, make payment directly to bidder, and be liable directly to the bidder, holding the County of Fresno harmless.

#### 17. CONFIDENTIALITY:

All services performed by vendor shall be in strict conformance with all applicable Federal, State of California and/or local laws and regulations relating to confidentiality, including but not limited to, California Civil Code, California Welfare and Institutions Code, Health and Safety Code, California Code of Regulations, Code of Federal Regulations.

Vendor shall submit to County's monitoring of said compliance.

Vendor may be a business associate of County, as that term is defined in the "Privacy Rule" enacted by the Health Insurance Portability and Accountability Act of 1996 (HIPAA). As a HIPAA Business Associate, vendor may use or disclose protected health information ("PHI") to perform functions, activities or services for or on behalf of County as specified by the County, provided that such use or disclosure shall not violate HIPAA and its implementing regulations. The uses and disclosures if PHI may not be more expansive than those applicable to County, as the "Covered Entity" under HIPAA's Privacy Rule, except as authorized for management, administrative or legal responsibilities of the Business Associate.

Vendor shall not use or further disclose PHI other than as permitted or required by the County, or as required by law without written notice to the County.

Vendor shall ensure that any agent, including any subcontractor, to which vendor provides PHI received from, or created or received by the vendor on behalf of County, shall comply with the same restrictions and conditions with respect to such information.

#### 18. APPEALS:

Appeals must be submitted in writing within seven (7) working days after notification of proposed recommendations for award. A "Notice of Award" is not an indication of County's acceptance of an offer made in response to this RFP/RFQ. Appeals should be submitted to County of Fresno Purchasing, 4525 E. Hamilton Avenue, Fresno, California 93702-4599. Appeals should address only areas regarding RFP contradictions, procurement errors, quotation rating discrepancies, legality of procurement context, conflict of interest, and inappropriate or unfair competitive procurement grievance regarding the RFP/RFQ process.

Purchasing will provide a written response to the complainant within seven (7) working days unless the complainant is notified more time is required.

If the protesting bidder is not satisfied with the decision of Purchasing, he/she shall have the right to appeal to the Purchasing Agent/CAO within seven (7) business days after Purchasing's notification; except if, notified to appeal directly to the Board of Supervisors at the scheduled date and time.

If the protesting bidder is not satisfied with Purchasing Agent/CAO's decision, the final appeal is with the Board of Supervisors.

#### 19. OBLIGATIONS OF CONTRACTOR:

A) CONTRACTOR shall perform as required by the ensuing contract.
 CONTRACTOR also warrants on behalf of itself and all

subcontractors engaged for the performance of the ensuing contract that only persons authorized to work in the United States pursuant to the Immigration Reform and Control Act of 1986 and other applicable laws shall be employed in the performance of the work hereunder.

 CONTRACTOR shall obey all Federal, State, local and special district laws, ordinances and regulations.

#### 20. AUDITS & RETENTION:

The Contractor shall maintain in good and legible condition all books, documents, papers, data files and other records related to its performance under this contract. Such records shall be complete and available to Fresno County, the State of California, the federal government or their duly authorized representatives for the purpose of audit, examination, or copying during the term of the contract and for a period of at least three (3) years following the County's final payment under the contract or until conclusion of any pending matter (e.g., litigation or audit), whichever is later. Such records must be retained in the manner described above until all pending matters are closed.

#### 21. DISCLOSURE - CRIMINAL HISTORY & CIVIL ACTIONS:

Applies to Request for Proposal (RFP); does not apply to Request for Quotation (RFQ) unless specifically stated elsewhere in the RFQ document.

In their proposal, the bidder is required to disclose if any of the following conditions apply to them, their owners, officers, corporate managers and partners (hereinafter collectively referred to as "Bidder"):

- Within the three-year period preceding the proposal, they have been convicted of, or had a civil judgment rendered against them for:
  - fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or contract under a public transaction;
  - violation of a federal or state antitrust statute;
  - embezzlement, theft, forgery, bribery, falsification, or destruction of records; or
  - false statements or receipt of stolen property

Within a three-year period preceding their proposal, they have had a public transaction (federal, state, or local) terminated for cause or default.

#### 22. DATA SECURITY:

Individuals and/or agencies that enter into a contractual relationship with the COUNTY for the purpose of providing services must employ adequate controls and data security measures, both internally and externally to ensure and protect the confidential information and/or data provided to contractor by the COUNTY, preventing the potential loss, misappropriation or inadvertent access, viewing, use or disclosure of COUNTY data including sensitive or personal client information; abuse of COUNTY resources; and/or disruption to COUNTY operations.

Individuals and/or agencies may not connect to or use COUNTY networks/systems via personally owned mobile, wireless or handheld devices unless authorized by COUNTY for telecommuting purposes and provide a secure connection; up to date virus protection and mobile devices must have the remote wipe feature enabled. Computers or computer peripherals including mobile storage devices may not be used (COUNTY or Contractor device) or brought in for use into the COUNTY's system(s) without prior authorization from COUNTY's Chief Information Officer and/or designee(s).

No storage of COUNTY's private, confidential or sensitive data on any harddisk drive, portable storage device or remote storage installation unless

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encrypted according to advance encryption standards (AES of 128 bit or higher).

The COUNTY will immediately be notified of any violations, breaches or potential breaches of security related to COUNTY's confidential information, data and/or data processing equipment which stores or processes COUNTY data, internally or externally.

COUNTY shall provide oversight to Contractor's response to all incidents arising from a possible breach of security related to COUNTY's confidential client information. Contractor will be responsible to issue any notification to affected individuals as required by law or as deemed necessary by COUNTY in its sole discretion. Contractor will be responsible for all costs incurred as a result of providing the required notification.

#### 23. PURCHASING LOCATION & HOURS:

Fresno County Purchasing is located at 4525 E. Hamilton Avenue (second floor), Fresno, CA 93702. Non-holiday hours of operation are Monday through Friday, 8:00 A.M. to 12:00 Noon and 1:00 P.M. to 5:00 P.M. PST; Purchasing is closed daily from 12:00 Noon to 1:00 P.M. The following holiday office closure schedule is observed:

January 1\* New Year's Day

Third Monday in January Martin Luther King, Jr.'s Birthday

Third Monday in February Washington - Lincoln Day

March 31\* Cesar Chavez' Birthday

Last Monday in May Memorial Day

July 4\* Independence Day

First Monday in September Labor Day

November 11\* Veteran's Day

Fourth Thursday in November Thanksgiving Day

Friday following Thanksgiving

December 25\* Christmas

<sup>\*</sup> When this date falls on a Saturday, the holiday is observed the preceding Friday. If the date falls on a Sunday, the holiday is observed the following Monday.

# BIDDING INSTRUCTIONS CONTRACT SERVICES AND SUPPLY

The County of Fresno Purchasing on behalf of is soliciting bids to provide all labor, material, equipment, insurance etc; as necessary to perform Janitorial Services at the following locations, as specified within the Request for Quotation.

- 1. Huron Office 36678 Lassen Avenue #1 Huron, CA 93234
- Coalinga Regional Center 311 Coalinga Plaza Coalinga, CA 93210

**LOCAL VENDOR PREFERENCE AND DISABLED VETERAN BUSINESS ENTERPRISE BID PREFERENCE:** The Local Vendor Preference and Disabled Veteran Business Enterprise Preference **does not** apply to this Request for Quotation.

**DEFINITIONS:** The terms Bidder, Proposer, Contractor and Vendor are all used interchangeably and refer to that person, partnership, corporation, organization, agency, etc. which is offering the quotation and is identified on page one of this Request For Quotation (RFQ).

**ISSUING AGENT:** This RFQ has been issued by County of Fresno, Purchasing. Purchasing shall be the vendor's sole point of contact with regard to the RFQ, its content, and all issues concerning it.

**INTERPRETATION OF RFQ:** Vendors must make careful examination of the requirements, specifications and conditions expressed in the RFQ and fully inform themselves as to the quality and character of services required. If any person planning to submit a quotation finds discrepancies in or omissions from the RFQ or has any doubt as to the true meaning or interpretation, correction thereof may be requested at the scheduled Vendor Conference (see below). Any change in the RFQ will be made only by written addendum, duly issued by the County. The County will not be responsible for any other explanations or interpretations.

Questions may be submitted, subject to the following conditions:

- a. Such questions are submitted in writing to County Purchasing at least seven (7) County working days prior to the bid closing date. Questions must be directed to the attention of the buyer identified on page one.
- b. Such questions are submitted with the understanding that County can respond only to questions it considers material in nature.

Questions shall be delivered to County of Fresno Purchasing, 4525 E. Hamilton Avenue, Fresno, CA 93702, faxed to (559) 600-7126, or E-Mail: <a href="mailto:CountyPurchasing@co.fresno.ca.us">CountyPurchasing@co.fresno.ca.us</a> If faxing, the bidder must confirm receipt, by phone, within one-half (1/2) hour of transmission.

NOTE: The bidder is encouraged to submit all questions at the Vendor Conference. Time limitations can prevent a response to questions submitted after the conference.

**AWARD:** Award will be made to the vendor(s) offering the services, products, prices, deemed to be to the best advantage of the County. The County shall be the sole judge in making such determination. Award Notices are tentative: Acceptance of an offer made in response to this RFQ shall occur only upon execution of an agreement by both parties.

**RIGHT TO REJECT BIDS:** The County reserves the right to reject any and all bids and to waive informalities or irregularities in bids.

**AUTHORIZED CONTACT:** All communication regarding this RFQ shall be directed to an authorized representative of County Purchasing. The specific buyer managing this RFQ is identified on the cover page, along with his or her telephone number, and he or she should be the primary point of contact for discussions or information pertaining to the RFQ. Contact with any other County representative, including elected officials, for the purpose of discussing this RFQ, it content, or any other issue concerning it, is prohibited unless authorized by Purchasing. Violation of this clause, by the vendor having unauthorized contact (verbally or in writing) with such other County representatives, may constitute grounds for rejection by Purchasing of the vendor's quotation.

The above stated restriction on vendor contact with County representatives shall apply until the County has awarded a purchase order or contract to a vendor or vendors, except as follows. First, in the event that a vendor initiates a formal protest against the RFQ, such vendor may contact the appropriate individual, or individuals who are managing that protest as outlined in the County's established protest procedures. All such contact must be in accordance with the sequence set forth under the protest procedures. Second, in the event a public hearing is scheduled before the Board of Supervisors to hear testimony prior to its approval of a purchase order or contract, any vendor may address the Board.

**SITE INSPECTION/VENDOR CONFERENCE**: Each bidder shall have examined the site of work before bidding and shall be responsible for having acquired full knowledge of the job and of all problems affecting it. No variations or allowance from the contract sum will be made because of lack of such examination. The date inspection will be held as follows:

DATE: **December 16, 2013** 

TIME: 10:30 a.m.

LOCATION: 36678 S. Lassen Ave #1

Huron, CA 93234

Note: Site visits to both locations will take place on Monday, December 16, 2013 at 10:30 a.m. beginning in Huron before proceeding to Coalinga.

Bidders are to contact Craig Nickel at County of Fresno Purchasing, (559) 600-7115, if they are planning to attend the conference.

**CODES AND REGULATIONS:** All work and material to conform to all applicable state and local building and other codes and regulations.

**NUMBER OF COPIES:** Submit **one (1) original and three (3) copies** of your quotation no later than the quotation closing date and time as stated on the front of this document to County of Fresno Purchasing. Each copy to be identical to the original, include all supporting documentation (i.e. literature, brochures, reports, schedules etc.). The cover page of each quotation is to be appropriately marked "Original" or "Copy".

**FIRM QUOTATION:** All quotations shall remain firm for at least, 90 days.

**TAXES:** The quoted amount must include all applicable taxes. If taxes are not specifically identified in the quotation it will be assumed that they are included in the total quoted.

**SALES TAX:** Fresno County pays California State Sales Tax in the amount of 8.225% regardless of vendor's place of doing business.

**TAXES, PERMITS & FEES:** The successful bidder shall pay for and include all federal, state and local taxes direct or indirect upon all materials; pay all fees for, and obtain all necessary permits and licenses, unless otherwise specified herein.

**SPECIFICATIONS:** No exceptions to or deviations from this specification will be considered unless each exception or deviation is specifically stated by the bidder, in the designated places. If no exceptions or deviations are shown, the bidder will be required to perform exactly as specified herein. The burden of proof of compliance with this specification is the responsibility of the bidder.

**SAMPLES**: On request, samples of the products on which you are bidding shall be made available to the County. County will designate where samples are to be delivered.

Successful bidder's samples may be retained for checking against delivery, in which case allowance will be made to vendor.

**MINOR DEVIATIONS:** The County reserves the right to negotiate minor deviations from the prescribed terms, conditions and requirements with the selected vendor.

**QUOTATION REJECTION:** Failure to respond to all questions or not to supply the requested information could result in rejection of your quotation.

**BIDDERS' LIABILITIES:** County of Fresno will not be held liable for any cost incurred by vendors in responding to the RFQ.

**PRICE RESPONSIBILITY:** The selected vendor will be required to assume full responsibility for all services and activities offered in the quotation, whether or not they are provided directly. Further, the County of Fresno will consider the selected vendor to be the sole point of contact with regard to contractual matters, including payment of any and all charges resulting from the contract. The contractor may not subcontract or transfer the contract, or any right or obligation arising out of the contract, without first having obtained the express written consent of the County.

**PRICES**: Bidder agrees that prices quoted are a maximum for the contract period, and in the event of a price decline such lower prices shall be extended to the County of Fresno.

**CONFIDENTIALITY:** Bidders shall not disclose information about the County's business or business practices and safeguard confidential data which vendor staff may have access to in the course of system implementation.

**NEWS RELEASE**: Vendors shall not issue any news releases or otherwise release information to any third party about this RFQ or the vendor's quotation without prior written approval from the County of Fresno.

**BACKGROUND REVIEW:** The County reserves the right to conduct a background inquiry of each proposer/bidder which may include collection of appropriate criminal history information, contractual and business associations and practices, employment histories and reputation in the business community. By submitting a quotation/bid to the County, the vendor consents to such an inquiry and agrees to make available to the County such books and records the County deems necessary to conduct the inquiry.

**EXCEPTIONS:** Identify with explanation, any terms, conditions, specifications or stipulations of the RFQ with which you CAN NOT or WILL NOT comply.

**ADDENDA:** In the event that it becomes necessary to revise any part of this RFQ, addenda will be provided to all agencies and organizations that receive the basic RFQ.

**SUBCONTRACTORS:** If a subcontractor is proposed, complete identification of the subcontractor and his tasks shall be provided. The primary contractor is not relieved of any responsibility by virtue of using a subcontractor.

**CONFLICT OF INTEREST:** The County shall not contract with, and shall reject any bid or quotation submitted by the persons or entities specified below, unless the Board of Supervisors finds that special circumstances exist which justify the approval of such contract:

- 1. Employees of the County or public agencies for which the Board of Supervisors is the governing body.
- 2. Profit-making firms or businesses in which employees described in Subsection (1) serve as officers, principals, partners or major shareholders.
- 3. Persons who, within the immediately preceding twelve (12) months, came within the provisions of Subsection (1), and who were employees in positions of substantial responsibility in the area of service to be performed by the contract, or participated in any way in developing the contract or its service specifications.
- 4. Profit-making firms or businesses in which the former employees described in Subsection (3) serve as officers, principals, partners or major shareholders.
- 5. No County employee whose position in the County enables him to influence the selection of a contractor for this RFQ, or any competing RFQ, and no spouse or economic dependent of such employee, shall be employees in any capacity by a bidder, or have any other direct or indirect financial interest in the selection of a contractor.

**INVOICING**: All invoices are to be delivered the Department of Social Services . Reference shall be made to the contract number on the invoice.

**PAYMENT:** County will make monthly payments under the contract.

**CONTRACT TERM:** It is County's intent to contract with the successful bidder for a term of three (3) years.

**RENEWAL**: Agreement may be renewed for an additional two (2) year period, made only by the mutual written consent of all parties.

**QUANTITIES**: Quantities shown in the bid schedule are approximate and the County guarantees no minimum amount. The County reserves the right to increase or decrease quantities.

**TERMINATION**: The County reserves the right to terminate any resulting contract upon written notice.

INDEPENDENT CONTRACTOR: In performance of the work, duties, and obligations assumed by Contractor under any ensuing Agreement, it is mutually understood and agreed that CONTRACTOR, including any and all of Contractor's officers, agents, and employees will at all times be acting and performing as an independent contractor, and shall act in an independent capacity and not as an officer, agent, servant, employee, joint venturer, partner, or associate of the COUNTY. Furthermore, County shall have no right to control or supervise or direct the manner or method by which Contractor shall perform its work and function. However, County shall retain the right to administer this Agreement so as to verify that Contractor is performing its obligations in accordance with the terms and conditions thereof. Contractor and County shall comply with all applicable provisions of law and the rules and regulations, if any, of governmental authorities having jurisdiction over matters the subject thereof.

Because of its status as an independent contractor, Contractor shall have absolutely no right to employment rights and benefits available to County employees. Contractor shall be solely liable and responsible for providing to, or on behalf of, its employees all legally-required employee benefits. In addition, Contractor shall be solely responsible and save County harmless from all matters relating to payment of Contractor's employees, including compliance with Social Security, withholding, and all other regulations governing such matters. It is acknowledged that during the term of the Agreement, Contractor may be providing services to others unrelated to the County or to the Agreement.

**SELF-DEALING TRANSACTION DISCLOSURE:** Contractor agrees that when operating as a corporation (a for-profit or non-profit corporation), or if during the term of the agreement the Contractor changes its status to operate as a corporation, members of the Contractor's Board of Directors shall disclose any self-dealing transactions that they are a party to while Contractor is providing goods or performing services under the agreement with the County. A self-dealing transaction shall mean a transaction to which the Contractor is a party and in which one or more of its directors has a material financial interest. Members of the Board of Directors shall disclose any self-dealing transactions that they are a party to by completing and signing a Fresno County Self-Dealing Transaction Disclosure Form and submitting it to the County prior to commencing with the self-dealing transaction or immediately thereafter.

**HOLD HARMLESS CLAUSE:** Contractor agrees to indemnify, save, hold harmless and at County's request, defend the County, its officers, agents and employees, from any and all costs and expenses, damages, liabilities, claims and losses occurring or resulting to County in connection with the performance, or failure to perform, by Contractor, its officers, agents or employees under this Agreement and from any and all costs and expenses, damages, liabilities, claims and losses occurring or resulting to any person, firm or corporation who may be injured or damaged by the performance, or failure to perform, of Contractor, its officers, agents or employees under this Agreement.

**MATERIALS TO BE NEW**: All materials shall be new and of merchantable grade, free from defect. No bid will be considered unless it is accompanied by a complete list of manufacturer's product numbers of the items, which the bidder proposes to furnish, together with full descriptive literature on all items so enumerated. If item proposed differs from these specifications, bidder shall present specific explanation of functioning and structural characteristics for those details which differ from the specifications listed herein.

**EXAMINATION OF SITE**: Where work is to be performed on County site, each bidder shall have examined the site of work before bidding and shall be responsible for having acquired full knowledge of the job and of all problems affecting it. No variations or allowance from the contract sum will be made because of lack of such examination.

**DAMAGE TO EXISTING WORK**: Damage to existing construction, equipment, planting, etc., by the contractor in the performance of his work shall be replaced or repaired and restored to original condition by the contractor.

**CLEAN UP**: The Contractor shall at all times, keep the premises clean from accumulation of waste materials or rubbish caused by his employees or work and shall remove all resulting work debris from the job site.

**WATER, POWER & TOILET FACILITIES**: Successful bidder may use County owned water, power and toilet facilities at job site (when existing) at no expense to the successful bidder. Successful bidder will be required, however, to provide piping, fittings and other items as necessary to bring water and power from existing service to job site.

**COORDINATE WORK WITH OWNER**: Successful bidder shall coordinate and schedule the work with the County so that any interruption to the normal business operations be kept to a minimum.

**INSPECTION**: All material and workmanship shall be subject to inspection, examination and test by the County at any and all. The County shall have the right to reject defective material and workmanship or require its correction.

**SUPERVISION**: The Contractor shall give efficient supervision to the work, using therein the skill and diligence for which he is remunerated in the contract price. He shall carefully inspect the site and study and compare specifications and other instructions, as ignorance of any phase of any of the features or conditions affecting the contract will not excuse him from carrying out its provisions to its full intent.

**STANDARD OF PERFORMANCE**: All work shall be performed in a good and workmanlike manner.

**SAFEGUARDS**: The contractor shall provide safeguards, in conformity with all local codes and ordinances as may be required.

#### **INSURANCE:**

Without limiting the COUNTY's right to obtain indemnification from CONTRACTOR or any third parties, CONTRACTOR, at its sole expense, shall maintain in full force and effect, the following insurance policies or a program of self-insurance, including but not limited to, an insurance pooling arrangement or Joint Powers Agreement (JPA) throughout the term of the Agreement:

#### A. Commercial General Liability

Commercial General Liability Insurance with limits of not less than One Million Dollars (\$1,000,000) per occurrence and an annual aggregate of Two Million Dollars (\$2,000,000). This policy shall be issued on a per occurrence basis. COUNTY may require specific coverages including completed operations, products liability, contractual liability, Explosion-Collapse-Underground, fire legal liability or any other liability insurance deemed necessary because of the nature of this contract.

#### B. Automobile Liability

Comprehensive Automobile Liability Insurance with limits for bodily injury of not less than Two Hundred Fifty Thousand Dollars (\$250,000.00) per person, Five Hundred Thousand Dollars (\$500,000.00) per accident and for property damages of not less than Fifty Thousand Dollars (\$50,000.00), or such coverage with a combined single limit of Five Hundred Thousand Dollars (\$500,000.00). Coverage should include owned and non-owned vehicles used in connection with this Agreement.

#### C. Professional Liability

If CONTRACTOR employs licensed professional staff, (e.g., Ph.D., R.N., L.C.S.W., M.F.C.C.) in providing services, Professional Liability Insurance with limits of not less than One Million Dollars (\$1,000,000.00) per occurrence, Three Million Dollars (\$3,000,000.00) annual aggregate.

#### D. Worker's Compensation

A policy of Worker's Compensation insurance as may be required by the California Labor Code.

CONTRACTOR shall obtain endorsements to the Commercial General Liability insurance naming the County of Fresno, its officers, agents, and employees, individually and collectively, as additional insured, but only insofar as the operations under this Agreement are concerned. Such coverage for additional insured shall apply as primary insurance and any other insurance, or self-insurance, maintained by COUNTY, its officers, agents and employees shall be excess only and not contributing with insurance provided under CONTRACTOR's policies herein. This insurance shall not be cancelled or changed without a minimum of thirty (30) days advance written notice given to COUNTY.

Within thirty (30) days from the date CONTRACTOR executes this Agreement, CONTRACTOR shall provide certificates of insurance and endorsement as stated above for all of the foregoing policies, as required herein, to *Edward Moreno, Staff Analyst at (559) 600-1972*, stating that such insurance coverage have been obtained and are in full force; that the County of Fresno, its officers, agents and employees will not be responsible for any premiums on the policies; that

such Commercial General Liability insurance names the County of Fresno, its officers, agents and employees, individually and collectively, as additional insured, but only insofar as the operations under this Agreement are concerned; that such coverage for additional insured shall apply as primary insurance and any other insurance, or self-insurance, maintained by COUNTY, its officers, agents and employees, shall be excess only and not contributing with insurance provided under CONTRACTOR's policies herein; and that this insurance shall not be cancelled or changed without a minimum of thirty (30) days advance, written notice given to COUNTY.

In the event CONTRACTOR fails to keep in effect at all times insurance coverage as herein provided, the COUNTY may, in addition to other remedies it may have, suspend or terminate this Agreement upon the occurrence of such event.

All policies shall be with admitted insurers licensed to do business in the State of California. Insurance purchased shall be purchased from companies possessing a current A.M. Best, Inc. rating of A FSC VII or better.

#### **BONDS**:

Successful Bidder shall be legally liable to the County for losses due to theft wrongful abstraction, burglary, etc., committed by employees of the bidder. Successful Bidder shall provide and maintain an employee fidelity bond in the amount of twenty-five thousand dollars (\$25,000.00) covering all action of bidder's employees. County shall be named as obligee on the fidelity bond.

Bonding Company Requirements: Each bond specified in this RFQ (bid bond, faithful performance bond and payment bond) shall meet the requirements of all applicable statutes, including but not limited to those specified in Public Contract Code section 20129 and Civil Code section 3248. Each bond specified in this RFQ shall be issued by a surety company designated as an admitted surety insurer in good standing with and authorized to transact business in this state by the California Department of Insurance, and acceptable to the County of Fresno. Bidders are cautioned that representations made by surety companies will be verified with the California Department of Insurance. Additionally, the County of Fresno, in its discretion, when determining the sufficiency of a proposed surety company, may require the surety company to provide additional information supported by documentation. The County generally requires such information and documentation whenever the proposed surety company has either a Best's Key Rating Guide of less than B+ or a financial size designation of less than VIII. Provided, however, that the County expressly reserves its right to require all information and documentation to which the County is legally entitled from any proposed surety company.

Note: The provisions of the Displaced Janitor Opportunity Act (Labor Code Section 1060 et seq.), effective January 1, 2002, including specifically Labor Code Section 1061 (b) (1), must be complied with by successful bidder during the term of any agreement resulting from this Request for Quotation.

**INSPECTION**: All services shall be subject to inspection, examination and test by the County at any and all times.

**DISPUTE RESOLUTION:** The ensuing contract shall be governed by the laws of the state of California .Any claim which cannot be amicably settled without court action will be litigated in the U.S. District Court for the Eastern District of California in Fresno, CA or in a state court for Fresno County.

**DEFAULT:** In case of default by the selected bidder, the County may procure the services from another source and may recover the loss occasioned thereby from any unpaid balance due the selected bidder, or by any other legal means available to the County.

**ASSIGNMENTS:** The ensuing proposed contract will provide that the vendor may not assign any payment or portions of payments without prior written consent of the County of Fresno.

**ASSURANCES:** Any contract awarded under this RFQ must be carried out in full compliance with The Civil Rights Act of 1964, The Americans With Disabilities Act of 1990, their subsequent amendments, and any and all other laws protecting the rights of individuals and agencies. The County of Fresno has a zero tolerance for discrimination, implied or expressed, and wants to ensure that policy continues under this RFQ. The contractor must also guarantee that services, or workmanship, provided will be performed in compliance with all applicable local, state, or federal laws and regulations pertinent to the types of services, or project, of the nature required under this RFQ. In addition, the contractor may be required to provide evidence substantiating that their employees have the necessary skills and training to perform the required services or work.

**AUDITS AND RETENTION:** The Contractor shall maintain in good and legible condition all books, documents, papers, data files and other records related to its performance under this contract. Such records shall be complete and available to Fresno County, the State of California, the federal government or their duly authorized representatives for the purpose of audit, examination, or copying during the term of the contract and for a period of at least three years following the County's final payment under the contract or until conclusion of any pending matter (e.g., litigation or audit), whichever is later. Such records must be retained in the manner described above until all pending matters are closed.

**LAWS AND REGULATIONS**: The successful bidder shall comply with all laws, rules and regulations whether they be Federal, State or municipal, which may be applicable to Contractor's business, equipment and personnel engaged in service covered by any Agreement resulting from this Request for Quotation.

BIDDER TO COMPLETE:		
Name of Insurance Carrier:		
Public Liability:		Expires:
Automotive Insurance:		Expires:
Worker's Compensation:		Expires:
Proof of maintenance of adeq	uate insurance will be required before aw	ard is made to vendor.
SUBCONTRACTORS:		
	uld perform work in excess of one/half of o general type of work such subcontractor w	

# **SCOPE OF WORK**

Services to be performed for the following locations in accordance with the Janitorial Service Requirements stated herein.

#### **SERVICE LOCATIONS:**

- 36678 S. Lassen Ave #1
   Huron, CA 93234
   Approximately 720 square feet housing 1-2 staff members
- 311 Coalinga Plaza
   Coalinga, CA 93210
   Approximately 24,000 square feet housing 56-60 staff members

Note: Site visits to both locations will take place on Monday, December 16, 2013 at 10:30 a.m. beginning in Huron before proceeding to Coalinga.

#### **SUPPLIES:**

CONTRACTOR shall furnish supplies, including but not limited to paper supplies (toilet paper and paper towels), feminine hygiene products, light bulbs, hard soap, toilet deodorizers, air fresheners and refills, and other related supplies.

#### **CLEANING TIMES:**

<u>Service Days</u>: Services shall be performed each work day, Monday through Friday, except COUNTY observed holidays.

<u>Service Hours</u>: Services shall be performed between the hours of 8:00 a.m. and 5:00 p.m. or another agreed upon time each work day, except for services following Friday work days which may be performed at any time after 5:30 p.m. on Friday and prior to 7:00 a.m. on the following Monday.

County Approved Holidays: No services will be required on the following COUNTY observed holidays, as the offices will be closed:

- New Year's Day, January 1<sup>st</sup>
- Martin Luther King Day, 3<sup>rd</sup> Monday in January
- Presidents Day, 3<sup>rd</sup> Monday in February
- Caesar Chavez Holiday, March 31st or closest Friday or Monday, if on weekend
- Memorial Day, last Monday in May
- Independence Day, July 4<sup>th</sup> or closest Friday or Monday, if on weekend
- Labor Day, first Monday in September
- Veteran's Day, November 11<sup>th</sup>
- Thanksgiving, 4<sup>th</sup> Thursday in November
- Friday following Thanksgiving
- Christmas Day, December 25<sup>th</sup> or closest Friday or Monday, if on weekend

The invoicing from the Contractor shall reflect a reduction in the monthly bill for the above listed Holidays. Credit to be based on the average daily cost for the month in which the Holiday falls.

# **Janitorial Service Requirements**

The awarded bidder shall be in compliance with the Displaced Janitor Opportunity Act, which states the following:

A successor contractor or successor subcontractor shall retain, for a 60-day transition employment period, employees who have been employed by the terminated contractor or its subcontractors, if any, for the preceding four months or longer at the site or sites covered by the successor service contract unless the successor contractor or successor subcontractor has reasonable and substantiated cause not to hire a particular employee based on that employee's performance or conduct while working under the terminated contract.

#### **General Specifications:**

- 1. The general day-to-day housekeeping activities are performed in accordance with commercial building housekeeping standards.
- 2. A schedule of housekeeping activities is attached to this Exhibit, and identified as Exhibit "B". This exhibit is to be used as a daily check-off list by vendor.
- 3. There shall be sufficient housekeeping cleaning supplies and equipment provided to perform duties on a daily basis.
- 4. Housekeeping cleaning supplies and equipment shall be stored in designated housekeeping closets.
- 5. A detergent germicide shall be used for all cleaning and dusting purposes.
- 6. Mop heads shall be removable and changed regularly for sanitary purposes.
- 7. There shall be sufficient housekeeping personnel to maintain the interior of the buildings in a safe, clean, orderly, attractive manner and free from offensive odors.
- 8. Unexpected or unscheduled needs for housekeeping services shall be categorized into three priority levels.
  - A. The highest priority services shall be those required for safety and sanitation. Any unsafe or unsanitary condition shall be corrected as soon as possible (always within twenty-four (24) hours).
  - B. The second priority level shall be services required for the general functioning of the facility, but for which no hazard is present. These shall be corrected as soon as possible, with written timelines for repairs provided to the designated Department of Social Services Facility Resources Analyst.
  - C. All other situations shall be handled on a scheduled basis.

#### **DAILY CLEANING:**

- 1. Vacuum all carpets thoroughly:
  - A. Under and around furniture.
  - B. Corners, behind doors and along the baseboards.
  - C. Spot clean spills, stains and remove gum.
- 2. Empty all wastebaskets and waste containers and replace liners as needed.
- 3. Damp wipe all counters, modular furniture work surfaces, and desktops, provided they are free of work materials.
- 4. Dust (with treated mop), spot clean and damp mop hard surface floors.

Clean elevator (Coalinga location only):

- A. Stainless steel areas are to be cleaned with a metal polish.
- B. Wood finish areas are to be cleaned with furniture polish.
- C. Damp wipe walls.
- D. Floors/carpets are to be vacuumed.
- E. Elevator tracks are to be cleaned and vacuumed.
- 5. Clean up all spillage.
- 6. Clean all entry/exit doors and door glass, inside and outside.
- 7. Dust with treated mop and damp mop all outside and inside entry floors.
- 8. Restrooms:
  - A. Floors are to be mopped with a disinfectant approved by Fresno County.
  - B. Fixtures on the sinks, toilets, urinals, and the mirrors are to be cleaned with a disinfectant approved by Fresno County.
  - C. Toilets and urinals, plus the surrounding wall areas, are to be cleaned with a disinfectant approved by Fresno County.
  - D. Sinks are to be cleaned with a powder cleanser containing bleach, if permitted.
  - E. Tile surrounding sinks are to be cleaned using a disinfectant approved by Fresno County.
  - F. Empty wastebasket containers.
  - G. Refill toilet paper, paper towel, soap dispensers, sanitary products, air freshener dispensers, and seat covers.
  - H. Other cleaning agents to remove resistant soil, polish metal, or preserve floors should be used as needed, after any required treatment with disinfectant cleaner. Cleaning agents to be approved by Fresno County.
  - I. Clean all toilet paper, paper towel and soap dispensers.
- 9. Spot clean windows, walls, doors, door jams and area around light switches.
- 10. Clean with sanitizing disinfectant doorknobs and stairwell handrails.

- 11. Remove empty boxes, cardboard and miscellaneous material and place in appropriate containers.
- 12. Damp wipe chairs and/or benches in lobby/waiting room.
- 13. Remove staples and paper clips from carpet.
- 14. Clean sinks and counters in break rooms.
- 15. Remove cobwebs.
- 16. Clean door thresholds.
- 17. Replace all inoperative light bulbs/fluorescent tubes.
- 18. Wash fingerprints from walls.
- 19. Remove graffiti from wall areas.

#### **WEEKLY CLEANING:**

- 1. Sweep, clean and damp mop all stairwells and stairwell landings.
- 2. Damp wipe all metal and wood window ledges.
- 3. Clean both sides of all interior/exterior window glass (Huron location only).
- 4. Damp wipe tops of all modular furniture partitions and furniture systems.

#### **MONTHLY CLEANING:**

- 1. Clean and dust air vents.
- 2. Shampoo upholstered furniture (lobby/offices).

#### **QUARTERLY CLEANING (Every three (3) months):**

- 1. Strip and wax all linoleum flooring.
- 2. Shampoo carpets (using extraction method) throughout the building, including all waiting/lobby and reception areas.

#### **AS NEEDED:**

1. Replace light bulbs as needed.

# **HOUSEKEEPING SCHEDULE**

	DAILY	WEEKLY	MONTHLY	AS NEEDED
Flooring – All Areas				
Tile/VCT				
Dust floors	X			
Wet mop floors	X			
Spot Clean	X			
Strip/Wax/Polish floors				Quarterly
Carpeted Areas				
Vacuum	X			
Spot clean	X			
Spot clean – Reception/Lobby	X			
Shampoo				Quarterly
RESTROOMS - STAFF				
Sinks	X			
Toilets	X			
Floors	X			
Walls	X			
Baseboard	X			
RESTROOMS - PUBLIC				
Sinks	X	1		
Toilets	X	1		
Floors	X			
Walls	X			
Baseboard	X			
OFFICE/LOBBY/RECEPTION AREAS				
Empty trash containers	X			
Stairways – clean & damp mop		X		
Doors - clean & polish		X		
Door windows - clean	X			
Walls/spot clean		X		
Elevator	X			
Upholstered furniture - Shampoo			X	
Clean HVAC related vents			X	
Change light bulbs as needed				X
Drinking fountains – clean/sanitize/polish	X			
Dust furniture, counters, cabinets,		X		
bookshelves, tops of modular furniture				
particians, etc.				
Damp wipe all counter surfaces	X			
Polish furniture				X
Clean windows (interior)				6 months
Clean window ledges – damp wipe		X		
Clean lunch/break/kitchen rooms	X			
Clean entrance & exit doors	X	<u> </u>		

# **BIDDER QUESTIONNAIRE**

			FIRM	1:						
A.	Bi	dder to Complete:								
	1.	Business Name								
	2.	Address								
	3.	Is business a Corporation [	 ate?	Partners	•		or Individu: –	al Owne	ed	
		If a partnership, list all partr	ners _							
		iness operating as a franchisee? list franchiser and number of year	)				Yes		No	
		nt Staffing as of Bid Closing der of full-time staff, classification	_		_	ite she	eet if neces	sary)		
Nι	ımb	er of part-time staff, classification	n and	years of s	ervice	:				

Specific time(s) Contractor expects to be on job-site each day:

# **BIDDER QUESTIONNAIRE**

Firm:	

#### B. Bidder to Furnish:

- A minimum list of three (3) organizations or firms, addresses, contact persons, phone number and approximate square feet cleaned for all previous customers for whom your services have been <u>discontinued</u> for any reason within the last twelve (12) months, within the Coalinga/Huron/Hanford/Visalia/Fresno area. (Form provided, page 22)
- 2. A minimum of three (3) organizations or firms, address, contact person, phone number and approximate square feet cleaned for current customers within the Coalinga/Huron/Hanford/Visalia/Fresno area. (Form provided, page 21)
- 3. List vacation policy and paid holidays, if provided by your firm.
- 4. Cost per hour for emergency and/or non-scheduled service (i.e. emergency carpet extraction/cleaning from restroom overflow.)
- 5. Detailed description of staff training methods and programs.
- 6. Detailed description of staff safety training program.
- 7. Photographs of uniforms to be worn by janitorial staff.

#### FAILURE TO PROVIDE WITH BID RESPONSE MAY BE CAUSE TO REJECT BID.

#### C. The following to be provided if awarded contract:

- 1. A copy of your organization's Injury and Illness Prevention Program if awarded contract.
- 2. A copy of your last fiscal year financial statement if awarded contract.
- 3. Your firm's organizational chart.

# **CHEMICAL LIST**

Firm: _	
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#### Bidder to Complete:

The Contractor shall list below all brands of chemical and equipment which will be used in the performance of services and provide MSDA sheets (provided by the manufacturers) for all chemicals used to perform services to the County Coordinator.

Chemicals	Name	Manufacturer
All-purpose cleaner		
Cleanser		
Glass Cleaner		
Acid Bowl Cleaner		
Scale, Calcium Remover		
Stainless Steel Polish and Cleanser		
Furniture Polish		
Graffiti Remover		
Quaternary/Germicide Disinfectant		
Carpet Shampoo		
Carpet Pre-Spray	_	

# **EQUIPMENT LIST**

F	ırm:	
Bidder to Complete:		
List equipment that you are proposing to	use:	
Equipment	Name	Manufacturer
Standard Speed Floor Machine		
High Speed Buffing Machine		
Upright Carpet Vacuum		
Wet/Dry Vacuum		
Carpet Extractor System		
Other Equipment		

Vendor must complete and return with Request for Quotation.

Firm:	
·	

# **REFERENCE LIST - CURRENT CUSTOMERS**

Provide a list of at least three (3) customers that have recently used vendor's similar services/equipment within the Fresno Area. Be sure to include firm name, address, phone number and approximate square footage cleaned.

Client Name: Contact: Numbers of years: Client Name:	Square Footage/Services Provided:	City:	
Contact: Numbers of vears:	Square Footage/Services Provided:	Phone No.:	
Client Name:		City:	
Contact: Numbers of years:	Square Footage/Services Provided:	Phone No.:	
Client Name:		City:	
Client Name: Contact: Numbers of vears:	Square Footage/Services Provided:	City: Phone No.:	
Contact: Numbers of		Phone No.:	
Contact: Numbers of vears:		Phone No.:	
Contact: Numbers of vears:  Client Name: Contact: Numbers of	Provided:  Square Footage/Services	Phone No.:	

Failure to provide a list of at least three (3) customers may be cause for rejection of this RFQ.

## VENDOR MUST COMPLETE AND RETURN WITH REQUEST FOR QUOTATION.

Firm:			

# **REFERENCE LIST - DISCONTINUED CUSTOMERS**

Provide a list of at least three (3) customers that have discontinued vendor's similar services/equipment within the Fresno Area. **Be sure to include firm name, address, phone number, and approximate square footage cleaned**.

Client Name: Contact: Numbers of years:	Square Footage/Services Provided:		
Client Name: Contact:		_ City: Phone No.:	
Numbers of years:	Square Footage/Services Provided:		
Client Name:		City:	
Contact: Numbers of years:	Square Footage/Services Provided:	Phone No.:	
Client Name:		City:	
Client Name: Contact: Numbers of years:	Square Footage/Services Provided:	_ City: _ Phone No.:	
Contact: Numbers of			
Contact: Numbers of years:		Phone No.:	
Contact: Numbers of years:  Client Name: Contact: Numbers of	Provided:  Square Footage/Services	City:	

Failure to provide a list of at least three (3) customers may be cause for rejection of this RFQ.

# **QUOTATION SCHEDULE**

		Vendor Name	
	I labor, material, equipment, taxes, insurance secified within this Request for Quotation for		nitorial Services as
1.	36678 S. Lassen Ave #1 Huron, California 93234	\$	per year *
	<b>ADDITIONAL SERVICES:</b> State an hourly rate to perform services not previously covered by this Request for Quotation.		
	\$ per hour		
	Additional services performed at an hourly	rate shall be pre-approved	by the Department.
2.	311 Coalinga Plaza Coalinga, California 93210	\$	per year *
	<b>ADDITIONAL SERVICES:</b> State an hourly rate to perform services not previously covered by this Request for Quotation.		
	\$ per hour		
	Additional services performed at an hourly	y rate shall be pre-approved	by the Department.

\* Annual fee as quoted on Quotation Schedule will be divided by twelve (12) and paid monthly in arrears to successful bidder(s).

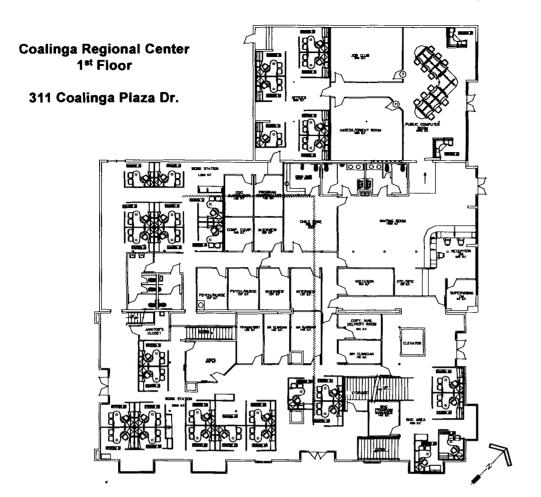
# **CHECK LIST**

This Checklist is provided to assist the vendors in the preparation of their bid response. Included in this list, are important requirements and is the responsibility of the bidder to submit with the bid package in order to make the bid compliant. Because this checklist is just a guideline, the bidder must read and comply with the bid in its entirety.

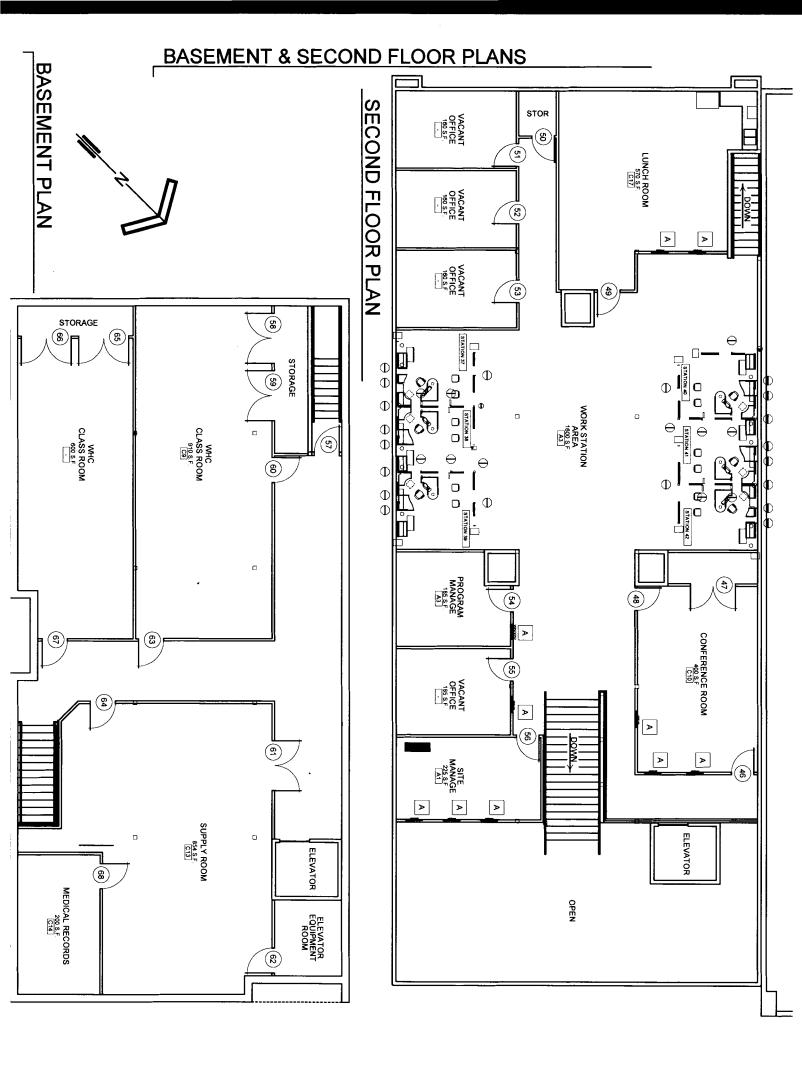
# Check off each of the following:

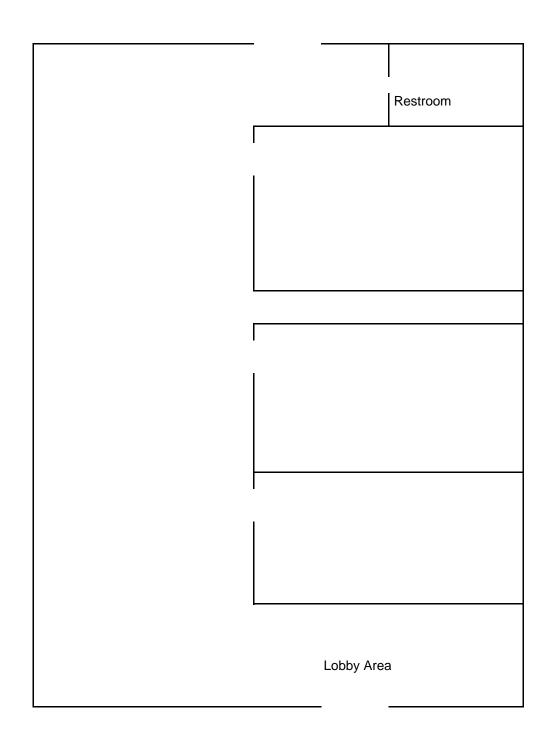
1	Front page of the Request for Quotation (RFQ) has been signed (original signature) and completed.		
2	One (1) original and three (3) copies of the RFQ have been provided.		
3	Addenda, if any, have been completed, signed and included in the bid package.		
4	The completed Reference List as provided with this RFQ.		
5	The Quotation Schedule as provided with this RFQ has been completed, priced reviewed for accuracy and any corrections initialed in ink.		
6	Indicate all of bidder exceptions to the County's requirements, conditions and specifications as stated within this RFQ.		
7	Bidder to Complete page as provided with this RFQ.		
8	Lastly, on the <b>LOWER LEFT HAND CORNER</b> of the sealed envelope, box, etc. transmitting your bid include the following information:		
	County of Fresno RFQ No. 485-5218 Closing Date: January 9, 2014 Closing Time: 2:00 P.M. Commodity or Service: Janitorial Services at Coalinga and Huron		
	Todininouity of Service. Jaintonal Services at Coallinga and Huron		

This Checklist does not need to be returned with your bid.



BUILDING COORINATION PLAN





36678 S. Lassen Ave., Suite #1