COUNTY OF FRESNO
ADDENDUM NUMBER: ONE (1)
RFP NUMBER: 208-5407
SOFTWARE ASSET MANAGEMENT SYSTEM

Issue Date: January 20, 2016

IMPORTANT: SUBMIT PROPOSAL IN SEALED PACKAGE WITH PROPOSAL NUMBER, CLOSING DATE AND BUYER'S NAME MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, PURCHASING
4525 EAST HAMILTON AVENUE, 2nd Floor
FRESNO, CA 93702-4599

CLOSING DATE OF PROPOSAL WILL BE AT 2:00 P.M., ON FEBRUARY 4, 2016.

PROPOSALS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

All proposal information will be available for review after contract award.

Clarification of specifications is to be directed to: **Nick Chin,**
phone (559) 600-7113 or e-mail CountyPurchasing@co.fresno.ca.us.

NOTE THE FOLLOWING AND ATTACHED ADDITIONS, DELETIONS AND/OR CHANGES TO THE REQUIREMENTS OF REQUEST FOR PROPOSAL NUMBER: 208-5407 AND INCLUDE THEM IN YOUR RESPONSE. PLEASE SIGN IN BLUE INK AND RETURN THIS ADDENDUM WITH YOUR PROPOSAL.

➢ **The bid closing has been moved to February 4, 2016.**

<u>**ACKNOWLEDGMENT OF ADDENDUM NUMBER One (1) TO RFP 208-5407**</u>

COMPANY NAME: _____

(PRINT)

SIGNATURE (In Blue Ink): _____

NAME & TITLE: _____

(PRINT)

Purchasing Use: NC:hrs   ORG/Requisition: 8905 / 8905160345

QUESTIONS & ANSWERS

Q1. Do you use Active Directory and do you plan on integrating?

A1. Yes we do use Active Directory. It is our preference to use integrated security.

Q2. Do you currently have Discovery in your environment? Is it desktop or server?

A2. Yes we do, and it is for both. We use SCCM.

Q3. Are there any Data Center Vendors you are most concerned with?

A3. No, we are equally concerned with all software vendors.

Q4. Does that include SAP?

A4. We do not use any products from SAP SE.

Q5. Are there specific concurrent licenses/vendors?

A5. We are not concerned with specific vendors of concurrent licenses, but we are looking for a system that can distinguish and track licenses of various types. (Named user, concurrent user, enterprise perpetual, enterprise subscription, etc.) We realize that the tracking may be limited to purchases of some licenses, and it may not be possible to monitor concurrent usage within the SAM system.

Q6. What systems do you want to integrate with?

A6. We have a new system that is being developed and need to have your system integrate with that system from time of purchase on.

Q7. Does the RFP include support for mobile devices, including phones?

A7. Yes, we will need support for mobile devices, but not phones.

Q8. What is the breakdown of desktops and servers?

A8. There are approximately 800 servers (about 700 virtual and 100 physical) and 7,500 PCs, tablets, and laptops. These figures can change as devices are added and removed. The pricing should be based on the 10,000 figures. Please provide any cost breakdown for volume pricing.

Q9. Are there Windows and Non-Windows servers?

A9. Most are Windows, although we do have UNIX/Linux environments.

Q10. Is this project fully funded for 2016?

A10. Depending upon the time for evaluation and contract negotiation, the actual funded year may, or may not be 2016. In any case, yes it will be fully funded.

Q11. What are the OS's that make up the 10,000 servers/pc?

A11. Windows Server 2003 Standard Edition, Windows Server 2003 R2 Standard Edition, Windows Server 2008 Standard, Windows Server 2008 R2 Standard, Windows Server 2008 R2 Enterprise, Windows Server 2012 Standard, Windows Server 2012 R2 Standard, Windows 7, Windows 8.1, Windows 10.

Q12. What do they use for service management or service desk?

A12. We use Microsoft System Center Service Manager for our service desk ticketing system.

Q13. What is the timeline for award of the contract?

A13. After bids are submitted on February 4, 2016, an initial evaluation will occur approximately 2-3 weeks after the bid closing. After the initial evaluation, selected vendors will be invited for demonstrations and be re-evaluated. A tentative award notice will then be released, once a vendor is selected by the evaluation team.

Q14. Are you asking for demonstrations of the vendor's products?

A14. Yes, demonstrations will occur after the initial evaluation of submitted proposals.

Q15. Do you really need all 5 customer references or can we just provide 2-3 or will that disqualify us?

A15. Failure to provide a list of at least five (5) customer references may be a cause for rejection of your proposal.

Q16. When are you expecting to hold Oral Presentations? Is it after we submit or proposal on January 28th??

A16. Demonstrations will occur after the initial evaluation of submitted proposals. Closing date has been extended to February 4, 2016.

Q17. We will need to know the break-down of how many of the 10,000 devices are Servers i.e. VM and Physical?

A17. There are approximately 800 servers (about 700 virtual and 100 physical) and 7,500 PCs, tablets, and laptops. These figures can change as devices are added and removed. The pricing should be based on the 10,000 figures. Please provide any cost breakdown for volume pricing

Q18. Can you tell us the Operating Systems that are on the Servers?

A18. Windows Server 2003 Standard Edition, Windows Server 2003 R2 Standard Edition, Windows Server 2008 Standard, Windows Server 2008 R2 Standard, Windows Server 2008 R2 Enterprise, Windows Server 2012 Standard, and Windows Server 2012 R2 Standard.

Q19. Do you also want a datacenter solution to help with Oracle licensing? How many Oracle DB's or Cores need to be managed?

A19. An Oracle datacenter solution is not required in this RFP. However, you can submit the solution as an option in your proposal. We have about 35 cores being licensed under Oracle.

Q20. Do you want a datacenter solution to help with IBM licensing? How many IBM devices or xPAR need to be managed?

A20. An IBM datacenter solution is not required in this RFP. However, you can submit the solution as an option in your proposal. We do not have xPAR. We have about 15 IBM devices on the server side.

Q21. How many iOS and Android mobile devices do you have?

A21. We have approximately 600 iOS and Android devices.

Q22. Can you describe in a little more detail what type of integration you need?

A22. We wish to integrate with one or more in-house developed system. The system will at least need to receive certain information such as PO #, Project #, Org # (8 digit org associated with a department, purchase date, license #, etc).

Q23. What external system/s will you be integrating with?

A23. These would be in-house developed systems.

Q24. Do you want the ability to restrict access to applications?

A24. The above stated ability is not required in this RFP, however, you can submit this ability as an option in your proposal.