

COUNTY OF FRESNO

ADDENDUM NUMBER: ONE (1)

RFP NUMBER: 208-5362

RADIO FREQUENCY IDENTIFICATION SOFTWARE

June 29, 2015

PURCHASING USE

ssj

G:\PUBLIC\RFP\FY 2014-15\208-5362 RADIO FREQUENCY
IDENTIFICATION SOFTWARE\208-5362 ADD 1.DOC

IMPORTANT: SUBMIT PROPOSAL IN SEALED PACKAGE WITH PROPOSAL NUMBER, CLOSING DATE AND BUYER'S NAME
MARKED CLEARLY ON THE OUTSIDE TO:

COUNTY OF FRESNO, Purchasing
4525 EAST HAMILTON AVENUE, 2nd Floor
FRESNO, CA 93702-4599

CLOSING DATE OF PROPOSAL WILL BE AT 2:00 P.M., ON JULY 9, 2015.

PROPOSALS WILL BE CONSIDERED LATE WHEN THE OFFICIAL PURCHASING TIME CLOCK READS 2:00 P.M.

All proposal information will be available for review after contract award.

Clarification of specifications is to be directed to: **Shannon W. Kirby, phone (559) 600-7110,**
e-mail CountyPurchasing@co.fresno.ca.us.

**NOTE THE ATTACHED ADDITIONS, DELETIONS AND/OR CHANGES TO THE REQUIREMENTS OF
REQUEST FOR PROPOSAL NUMBER: 208-5362 AND INCLUDE THEM IN YOUR RESPONSE. PLEASE
SIGN AND RETURN THIS ADDENDUM WITH YOUR PROPOSAL.**

ACKNOWLEDGMENT OF ADDENDUM NUMBER ONE (1) TO RFP 208-5362

COMPANY NAME: _____
(PRINT)

SIGNATURE: _____

NAME & TITLE: _____
(PRINT)

QUESTIONS AND ANSWERS

- Q1. Please provide the quantity of all required software licenses, RFID tags and hardware components. This includes but is not limited to:**
- a. Software:**
 - i. Patron Self-Checkout software licenses**
 - i. software for self-check stations:*
 - *seat licenses for backroom, staff use – approximately 30*
 - *seat licenses for circ desk and stand-alone public use – approximately 55*
 - ii. Staff management licenses**
 - ii. FCPL has one server license to manage licenses*
 - b. Hardware for patron/staff stations. Clarify if the library intends to utilize existing hardware or procure new hardware as part of this purchase.**
 - b. Yes, FCPL intends to utilize existing hardware.*
 - i. Is any of the existing hardware components at “end of life” and in need of replacement?**
 - i. FCPL currently follows a 5year replacement plan for CPUs, so not more than 20% are due for replacement in any one year.*
 - ii. Hardware components may include but are not limited to:**
 - **CPU/Computers required**
 - *not purchased thru RFID vendor*
 - **Touchscreen monitors**
 - *not purchased thru RFID vendor*
 - **Regular monitors**
 - *not purchased thru RFID vendor*
 - **Credit card readers**
 - *not purchased thru RFID vendor*
 - **Barcode readers**
 - *not purchased thru RFID vendor*
 - **RFID antennas/readers**
 - *66 – purchased thru RFID vendor*
 - **RFID security gates**
 - *45 pedestals – purchased thru RFID vendor*
 - **Inventory management device (Wands)**
 - *purchased thru RFID vendor*

- c. RFID Tags**
 - i. Book/monograph tags**
 - i. 55,000 book tags per year*
 - ii. Media/DVD tags**
 - **For media tags, do you prefer hub (doughnut) or Stingray (surface) tags?**
 - *FCPL uses Stingray tags for media and will need 20,000 stingrays per year*
- Q2. The RFP does not reference any quantities for staff antennas, security pedestals or other components. Can you provide direction on the quantity of each product at each branch that currently does not have RFID or barcode checkout?**
- A2. FCPL's current plans are not to expand our self-check to the smallest branches. The Library is planning to expand RFID checkout to new branch buildings when they are constructed – at this time FCPL has one branch moving to a new building; with plans for two additional relocations in the next two-three years.*
- Q3. Can you provide a list of the number of barcode self-service and staff stations at each of the branches with barcode checkout and identify if you would like more or less RFID stations at any branch where they will not be replaced one for one?**
- A3. FCPL plans to replace one for one when we migrate*
- Q4. Would you consider a turnkey solution for self-check that would include hardware and software?**
- A4. No, not at this time, FCPL has not budgeted to replace existing infrastructure*
- Q5. Would the library like to consider a display of “Recommended Reads and Library Promotions” at Self Check?**
- A5. Yes, this feature can be included for consideration*
- Q6. Does the library currently subscribe to “Novelist Select”, “Library Thing” or “Evanved Solutions”**
- A6. No, FCPL does not have the Novelist Select or Library Thing services; the Library uses the room booking and management features of Evanved Solutions. We are using an older version, the newer version 2.0 is known as Sign-Up and Spaces. We will be migrating to the newer version in the coming months. We do not subscribe to any of their other offered products.*
- Q7. Will the “back to back” self-check / Staff station units be a requirement. Specifically, will you require staff and patrons to be able to see the same transaction simultaneously on separate monitors?**
- A7. Yes*
- Q8. Does the library desire local service support? (factory trained technicians within 3 driving hours or your libraries)**
- A8. Offer solution and detail costs.*

Q9. Can you tell us when these products would be required for implementation?

A9. FCPL plans to transition to the new software as soon as the contract is approved

Q10. Reference: Page 30, G. Installation and Training, Item 2. Can you expand on this item? Are you requiring that your library technicians become trained on how to install all equipment then the county would be responsible for all installation?

A10. FCPL techs have been trained to install software, RFID readers/antennas; library techs have not been trained to install security gates.

Q11. Does the library wish to provide payment options to patrons and Self-Checkout stations? If so, does the library want to accept credit card, cash/coin or both. Which payment types will be accepted at the stand-alone Self-Checkout Stations and which will be accepted at the Self-Checkout stations located at the circulation desk?

A11. FCPL will consider solutions that offer payment options to patrons. Please describe, including the system's ability to allow patrons to pay fines without staff intervention, including additional equipment required beyond the self-check station itself.

Q12. What percentage of materials in the 7 branch libraries have RFID tags?

A12. Approximately 60%

Q13. Does the library wish to continue to offer both barcode and RFID readers at the 7 barcode branch locations?

A13. Yes, FCPL requires a solution that offers barcode readers, even at RFID branches

Q14. Will the library require the performance bond at the time of the proposal or at the time the contract is awarded?

A14. A performance bond may not be required.

Q15. The RFP indicates that you use Techlogic for your RFID data-model. Have you made a decision to continue on that model or to upgrade to ISO 28560-2? If so, what is that decision?

A15. FCPL plans to upgrade as long as the new standard is backwards compatible with the ISO 15693-3 and ISO 18000-3 mode 1, RFID standards we currently have in place.

Q16. The RFP indicates that you use Techlogic at your largest sites that represent the bulk of your circulation. Will you migrate these branches to the vendor/solution selected through this RFP?

A16. Yes

Q17. Will this migration occur in the next 18 months?

A17. Yes