**APPENDIX A: Primary & Optional Pricing** 

Bidder Letter:\_\_\_\_ Rater #:\_\_\_\_

## **Primary & Optional Pricing**

Primary Category	Vendor A	Vendor B	Vendor C	Vendor D	Vendor E	Vendor F	Vendor G
External Audit							
Additional Costs							
Primary Totals	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Separately Priced Options							
(from sheet with same name)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Grand Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

# Separately Priced Options

#	Description	Vendor A	Vendor B	Vendor C	Vendor D	Vendor E	Vendor F	Vendor G
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12				·				
	Totals	0.00	0.00	0.00	0.00	0.00	0.00	0.00

APPENDIX A:	Document	Quality (	Comparison
Bidder Le	etter:	Rater #	:

#### **Document Quality Comparison**

- 1 The document examination compares the accuracy and content of the RFP response document.
- 2 What percentage of the document did the bidder respond to? (Completeness)
- 3 Are the responses direct and complete? (Accuracy)
- 4 Does the document reflect a high level of understand of the problems? (Knowledge)
  - A. Complexity and completeness of diagrams.
  - B. Level of detail throughout the document.
- Does the document reflect a high level of competency? (Competency)
   How much does the bidder really want our business? (Motivation)

RATE AS FOLLOWS: 5= EXCELLENT, 4=GOOD, 3=FAIR, 2=POOR, 1=INSUFFICIENT, 0=NON-EXISTANT WEIGHT AS FOLLOWS: 3=VERY IMPORTANT, 2=SOMEWHAT IMPORTANT, 1=NOT IMPORTANT SCORE = RATE \* WEIGHT

Mandatory Categories		Ve	ndor	Α		Ve	ndor l	В		Ve	ndor (			Vei	ndor I	)		Ve	ndor E		Ve	ndor	F		Ve	ndor G	i
SCORE = RATE * WEIGHT	Rate	Weight	Total	Comments	Rate	Weight	Total	Comments	Rate	Weight	Total	Comments	Rate	Weight	Total	Comments	Rate	Weight	Total Comments	Rate	Weight	Total	Comments	Rate	Weight	Total	Comments
Work Plan			(	0			0				0				0				0			0				0	
Identification of Anticipated																											
Potential Problems			(	0			0				0				0				0			0	)			0	
Performance Verification			(	0			0				0				0				0			0	)			0	
Technical Staff			(	0			0				0				0				0			0	)			0	
Reports Content			(	0			0				0				0				0			0				0	
Mandatory Category Totals			(	0			0				0				0				0			0	)			0	
Optional Categories																											
SCORE = RATE * WEIGHT	Rate	Weight	Total	1	Rate	Weight	Total		Rate	Weight	Total		Rate	Weight	Total		Rate	Weight	Total	Rate	Weight	Total		Rate	Weight	Total	
			(	0			0				0				0				0			0	)			0	
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				0			0				0				0				0			0				0	
			(	0			0				0				0				0			0	)			0	
			(	0			0				0				0				0			0	)			0	
Optional Category Totals			(	0			0				0				0				0			0				0	
									•				•														•
Total Score				0			0		•		0				0				0			0				0	

3/12/2012 Page 1 **County of Fresno Confidential** 

## APPENDIX A: Functional/Technical External Audit Comparison Bidder Letter:\_\_\_\_ Rater #:\_\_\_\_

#### Functional/Technical External Audit Comparison

The functional / technical examination is designed to determine if the proposed solution meets the business requirements specificed in the RFP. Will the proposed solution meet the business needs of ITSD?

RATE AS FOLLOWS: 5= EXCELLENT, 4=GOOD, 3=FAIR, 2=POOR, 1=INSUFFICIENT, 0=NON-EXISTANT WEIGHT AS FOLLOWS: 3=VERY IMPORTANT, 2=SOMEWHAT IMPORTANT, 1=NOT IMPORTANT SCORE = RATE \* WEIGHT

Mandatory External Audit Categories		Comments 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Rate	Weight	0 0 0 0 0	Comments	Rate I	Weight	Total Comments 0 0 0 0	Rate	Weight	Total 0	Comments	Rate	Weight To	otal C	Comments	Rate	Weight	Total 0	Comments	Rate	Weight	Total 0	Comments
Overall Approach Firewalls Test Routers Test Modems Access Wireless Access Wireless Access Wirs (simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test SSH configuration information test HTTPS Test Sample reports ITSD Usuality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0			~	U			0			Ť	0				0				0	
Firewalls Test Routers Test Modems Access Wireless Access VPN Access Virus (simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD ITSD Uality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				U			_	ì			_									
Routers Test Modems Access Wireless Access VPN Access VPN Access VFN Simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD Uaulity of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				U	_		U	1			0				0				0	
Modems Access Wireless Access VPN Access Virus (simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD Ungulative of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0							0				0				0				0	
Wireless Access VPN Access Virus (simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test SSH configuration information test HTTPS Test Sample reports ITSD ITSD ITSD ITSD ITSD ITSD ITSD Ouality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			-				0			0				0				0				0	
VPN Access Virus (simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD Usulity of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
Virus (simulated/non-intrusive) test FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD ITSD Quality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		ŭ.							0			0				0				0				0	
FTP Test SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD Usuality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		ŭ.			0				0			0				0				0				0	
SFTP Test Denial of Service (simulated/non-intrusive test) E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD Usuality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
Denial of Service (simulated/non-intrusive test)  E-Mail Ttest  IRC servers Test  SSH configuration information test  HTTPS Test  Sample reports  ITSD  Quality of Staff  Performance:  Does the vendor have the processes to handle a project of this size and complexity?  Does the vendor have the skills to handle a					0				0			0				0				0				0	
E-Mail Ttest IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD ITSD Quality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
IRC servers Test SSH configuration information test HTTPS Test Sample reports ITSD Usuality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
SSH configuration information test HTTPS Test Sample reports ITSD Usuality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0	1		0				0				0	1			0	İ
HTTPS Test Sample reports ITSD ITSD Quality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a	1	0			0				0			0				0				0				0	
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ITSD  (Quality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
ITSD Quality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a	+	0			0				0	<del>†                                      </del>		0				0		1		0				0	
Quality of Staff Performance: Does the vendor have the processes to handle a project of this size and complexity? Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
Performance:  Does the vendor have the processes to handle a project of this size and complexity?  Does the vendor have the skills to handle a		0			0				0	1		0				0				0				0	
Does the vendor have the processes to handle a project of this size and complexity?  Does the vendor have the skills to handle a									,	1		Ť				Ť				·				Ť	
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Does the vendor have the skills to handle a		0			0				0			0				0				0				0	
		<del></del>			Ť																				
		0			0				0			0				0				0				0	
Does the vendor have the tools to handle a																									
project of this size and complexity?		0			0				0			0				0				0				0	
Planning:																									
Does the vendor have the people, skills, tools and																									
processes to plan a project of this size and																									
complexity?		0			0				0			0				0				0				0	
Does the vendor have the ability to meet the		1																							
proposed timeframes to complete work?		0			0				0			0				0				0				0	
Mandatory Category Totals		0			0				0			0				0				0				0	
Optional Categories Rate Weight	nt Total	Comments	Rate	Weight	Total	Comments	Rate	Weight	Total Comments	Rate	Weight	Total	Comments	Rate	Weight To	otal C	Comments	Rate	Weight	Total	Comments	Rate	Weight	Total	Comments
		0			0				0			0				0				0				0	
		0			0				0			0				0				0				0	
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		0			0				0			0				0				0				0	
		0			0				0			0				0				0				0	
Optional Category Totals		0			0				0			0				0				0				0	
Total Scores		0			0							0				_		_							

Organization Comparison

The organizational examination is designed to determine if vendor has the capacity

RATE AS FOLLOWS: 5= EXCELLENT, 4=GOOD, 3=FAIR, 2=POOR, 1=INSUFFICIENT, 0=NON-EXISTANT WEIGHT AS FOLLOWS: 3=VERY IMPORTANT, 2=SOMEWHAT IMPORTANT, 1=NOT IMPORTANT SCORE = RATE \* WEIGHT

Categories			endor				Vendor B		_	Vendor C			endor D			Vende				Vendor F		Vendor G					
	Rate	Weight	Total	Comments	Rate	Weight	Total	Comments	Rate	Weight	Total Comm	ents Rat	Weig	nt Total Comments													
CORPORATE MATURITY																											
Does the vendor have the business experience and																											
longevity to give us confidence they can perform both in the																											
near and long term?			0				0			0			0			(	)			0			0				
How many years has company has been in business as it is																											
structured now?			0				0			0			0			(	)			0			0				
How many years of experience does the company have																											
with similar or larger systems?			0				0			0			0			(	)			0			0				
Has the vendor has prior experience with the County?			0				0			0			0				)			0			0				
QUALITY OF REFERENCES																											
Do the provided references indicate that the vendor has																											
enough experience with systems activities similar to the																											
proposed activities?			0				0			0			0			(	)			0			0				
How many references are equal or greater in size and																			1	1 1							
complexity?			0				0			0			0			(	)			0			0				
QUALITY CONTROL																											
Does the vendor have the quality control systems in place																											
necessary to insure the delivery of quality products and																											
services?			0				0			0			0			(	)			0			0				
3																											
Has the vendor successfully implemented quality control?			0				0			0			0			(	)			0			0				
How long has the vendor been involved in quality control?			0				0			0			0			(	)			0			0				
FINANCIAL STABILITY																											
Can the vendor withstand the financial stress experienced																											
in normal business cycles?			0				0			0			0			(	)			0		_	0				
1 Is the company a division or subsidiary of a larger parent																											
company?			0				0			0			0			(	)			0		_	0				
2 Is the company an independent organization with a few			_							_																	
principles?  ORGANIZATIONAL CAPACITY			U				0			0			0			-	)			0			U				
Does the organization have sufficient staff to provide the			_							_																	
needed level of service?			0				0	-		0			0			-	)			0		-	0				
4 How many local support staff are proposed?			U				0	-		0			0			- (	,			0		-	U				
5 How many management personnel will be assigned to the project?																١.							0				
6 What is the management-to-staff ratio?			0				0	-		0			0				)			0		-	0				
STAFF QUALIFICATIONS			U				0			0			U			_	,			U			U				
7 Does the staff have the qualifications to perform the																			1	1 1							
functions necessary to complete the project and provide the level of product and service desired by the Information																											
Technology Services Department?																			1	1 1							
Evaluate the resumes and rate on a scale of 1 to 10			0				0						0						1	0							
TOTAL SCORE			0			_	U	_		0			0			1	1			U		_	0				

APPENDIX A: Summary Comparison Bidder Letter:\_\_\_\_ Rater #:\_\_\_\_

#### The Summary Comparison summarizes all the major evaluation criterion on a single worksheet.

Categories	Vendor A	Vendor B	Vendor C	Vendor D	Vendor E	Vendor F	Vendor G
Primary Pricing	0	0	0	0	0	0	0
Separately Priced Options	0	0	0	0	0	0	0
Document Comparison	0	0	0	0	0	0	0
External Comparison	0	0	0	0	0	0	0
Organizational Comparison	0	0	0	0	0	0	0