



Becky Van Wyk
Interim Retirement Administrator

FRESNO COUNTY EMPLOYEES' RETIREMENT ASSOCIATION
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April 16, 2014

The Fresno County Employees' Retirement Association (FCERA) would like to take a moment to address concerns regarding the delivery of monthly benefits paid by paper check. While we strive to meet our members' expectations, there are some instances for which we have no control. That being said FCERA would like to note that benefit checks received by mail are not considered late until the 10th calendar day after expected delivery, which is the last County of Fresno business day of each month. Should there be an extended delay in delivery that is caused by weather or other event outside the control of FCERA or its disbursement bank, FCERA can not be held liable for any fees or other implications that may occur. However, a delay resulting from FCERA's operational delays, including FCERA's disbursement bank delays, will be dealt with on a case by case basis.

In order to reduce situations which could result in a delay of benefit payment, the Board of Retirement highly recommends the use of direct deposit. The utilization of direct deposit removes most reasons for delay and provides immediate access to funds on the day of payment. In addition a monthly benefit statement with an advice attached will be mailed to the address provided for record keeping. To establish direct deposit a signed direct deposit form is required. A direct deposit form is attached for your use. For future changes, a direct deposit form can be obtained from our website at www.fcera.org or by contacting us at 559.457.0681 to have one mailed to you.

FCERA wishes you a continued long and happy retirement. If you have any questions or concerns please contact us at 559.457.0681.