

Firm's Investigative Services

**OLIVER·THOMAS
PIERCE & PATTY**
ADJUSTERS • INVESTIGATORS



Prepared for:
Fresno County Employees' Retirement
Association
(FCERA)
April 6, 2016

Presented by:
Shawn Patty
Partner/Owner
Oliver, Thomas, Pierce & Patty (OTPP)
9493 N Fort Washington Road Ste. 102
Fresno, CA 93730

General Firm Information

Oliver, Thomas, Pierce & Patty Investigations is licensed in California to provide private investigation and independent insurance adjusting services, as well as photocopy/document imaging services through our SPI Document Imaging division. Our partners and staff carry years of experience and have a strong commitment to providing an unmatched level of service and work product, producing thorough investigations and timely, detailed reports.

Our clients include third party administrators, public entities, law firms, insurance companies, and private self-insured companies. We are located in the heart of Fresno County enabling us to service the entire San Joaquin Valley. We also regularly travel to Southern California, the Central Coast, the San Francisco Bay Area as well as many small communities in the Sierra Nevada foothills and mountains as needs arise. We make every effort to prorate mileage and travel expenses whenever possible.

Oliver, Thomas, Pierce & Patty Investigations provides an extensive and diversified field of service areas to assist each and every client with their particular investigative need. We are available after hours for those clients that need assistance with emergencies occurring at night or on a weekend.

We welcome you to visit our website(s) at www.otcinv.com, or for document imaging services, www.spifresno.com.

Example of How OTPP Approaches Disability Claims

OTPP approaches disability claims in a partnership with the client to establish the appropriate course of action. Each case is handled individually based on the facts, history and what is known.

- Disability claims are based on an independent medical examiners (IME) review and evaluation of past & current medical and injury history of the claimant. Based on their findings/opinion, further investigation may be required if the claim may be considered fraudulent or in conflict with the (IME).
- At that time, I would collaborate with designated Personnel within the Retirement Association to set forth a plan of action. The plan of action may include some or all of the following:
 - Determine the level of disability and/or physical activity through surveillance
 - Obtain claimants specific demographics and property (i.e. Home(s), vehicle(s), physical description with photo, family specifics)
 - Try to obtain known involvement, hobbies, or affiliations
 - Social Media check to ascertain current and past activity levels
 - Obtain any past or current medical records from any known providers where services were rendered
 - Obtain witness statement(s)
 - Research and verify any subsequent employment

- Service Guarantees include:
 - o Available for all services 7 days a week and any needed hours of the day to obtain required information
 - o Will travel anywhere within the State of California
 - o Ongoing, regular communication on status and findings will be provided
 - o Reports and final video(s) to be provided upon conclusion within 5 business days

General Other Information

OTPP does not have any judgments, litigations, licensing violations or any other outstanding matters since inception. We do have both professional liability coverage and errors and omissions insurance in-force. Proof of Coverage can be provided upon request.

Scheduled Rates

As required by law, OTPP is fully transparent in all costs and fees.

Rates for Services:

- \$75 / Hour – For all investigative services
- \$.65 per mile for travel for investigative services
- \$45 Database Search – Social Media & Background Check(s)
- \$30 DMV Search
- \$8 per page for all typed reports for investigative services

Note: Investigative services include surveillance and recorded interviews.

References

References of other Public entities will be provided.