

 **SEARCH**

Internet Banking

[Help](#)

Enter your ID:

Enter password:

 Log InForgot your [ID](#) or [password](#)?View our [online demo](#).

Commercial Banking Customers

[Log In to Fifth Third Direct](#)SM Fifth Third is committed to your [privacy and security](#). **Protect yourself from ID theft**

Career Opportunities

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with a growing,
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Branch and ATM Locator

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or

ZIP **Find**Bank online, earn interest
and *save time.***e53**
CHECKING**» Learn More****Make your
money work
hard for you.****Low interest
Loans to fit
your needs.****All the
convenience
of cash and
more.**At Fifth Third, we have the
right account to meet your
financial objectives.Our loans offer low rates to
help you finance costs like a
home or college education.We have a variety of credit
and debit cards available to
suit every lifestyle.

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PLANNING CENTER

**Saving for a specific
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[Home](#) | [Contact Us](#) | [Careers](#) | [Branch & ATM Locator](#) | [Privacy & Security](#) | [FAQs](#) | [Site Map](#)Fifth Third is committed to providing a secure online banking
experience. Our website is certified by the VeriSign Secure Site
Program.


[Internet Banking](#) [Log In](#)

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What's Your Credit Score?

FREE credit score when
you purchase your
credit report. ▶▶

Protecting Your Identity

Fraud Alert



Email Fraud Alert 7-05-2006

[Email Fraud Alert 6-07-2006](#)

[Current Spyware Threats](#)

The best line of defense against fraud begins with you. The following list of valuable tips is presented to help you protect yourself. Working together, we'll ensure that you enjoy a safe relationship with Fifth Third Bank and help you avoid falling victim to account fraud, electronic crimes or identity theft.

[Fifth Third Bank Protection Department](#)
[Preventing Identity Theft](#)
[Tips for Protecting Your Information Online](#)
[Tips for Protecting Your Information Offline](#)
[Check Your Credit Report](#)
[Other Online Resources](#)

Fifth Third Bank Protection Department

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If you need assistance or discover any suspicious online sites, emails, or other fraudulent activity involving your account, please call our Bank Protection Department at 1-800-927-0395 Monday–Friday from 8 AM–6 PM ET. If calling after hours, leave a message and your call will be promptly returned during normal business hours. You may also [contact us](#) securely via our website 24 hours a day, seven days a week.

Preventing Identity Theft

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Your trust in Fifth Third is our most important asset—we want to help you guard against disclosure of your personal information that could lead to unauthorized use of your account or identity theft. **Please note:** Fifth Third does not contact customers via email, phone or mail to request or verify security information about passwords or personal identification numbers (PINs). For your protection and privacy, Fifth Third representatives will ask for certain information to verify your identity.

To further safeguard your information, we limit the availability of your information to Fifth Third employees. Employees may only access your information for legitimate business purposes and are trained to respect your privacy concerns and to safeguard your personal information. Furthermore as technology becomes more advanced, Fifth Third is continuously modifying its physical, electronic, and procedural safeguards to ensure compliance with federal and state standards and to protect your nonpublic personal information.

Tips for Protecting Your Information Online

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- **Beware of fraudulent emails or websites** known as “phishing” or “web spoofing” that appear to be from Fifth Third or other legitimate sites. Always go directly to Fifth Third's website by typing “www.53.com” directly into the browser address bar. Never click on unverified links in emails, in pop-up ads, or on other unknown sites. These emails and links may ask for personal information or redirect you to illegitimate sites that look like Fifth Third's site or appear to have the Fifth Third URL address in the browser address bar.
- **Maintain and run updated virus, firewall, browser, spyware, and security software** on your computer. Review your Internet and email software's security settings.
- **Be cautious about opening email attachments** from unknown parties or downloading files from unverified locations. Many of these files contain spyware or key-logging programs that can send information back to a malicious site.
- **Beware of using non-encrypted wireless connections** with computers, phones, and



| Email Fraud Alert from 7/05/06

Fraudulent emails were being sent as of July 5, 2006 claiming that Fifth Third was performing a scheduled software upgrade and needed customers to confirm their user information.

Please note: Fifth Third does not contact customers via email, phone or mail to request or verify security information about passwords, personal identification numbers (PINs), credit card numbers or Social Security numbers.

Customers who supplied any personal data should call Fifth Third's Bank Protection Department immediately at **1-800-927-0395**.

Example of fraudulent email:



Dear **Fifth Third Bank client,**

The Fifth Third Bank Technical Department is performing a scheduled software upgrade to improve the quality of the banking services.
By clicking on the link below you will begin the procedure of the user details confirmation.

http://www.53.com/wps/portal/contenttype/secure/confirm_context.id

These instructions are to be sent to and followed by all Fifth Third Bank clients.
We apologize for any inconvenience and thank you for cooperation.

Fifth Third Bank Technical Service

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Example of fraudulent website: