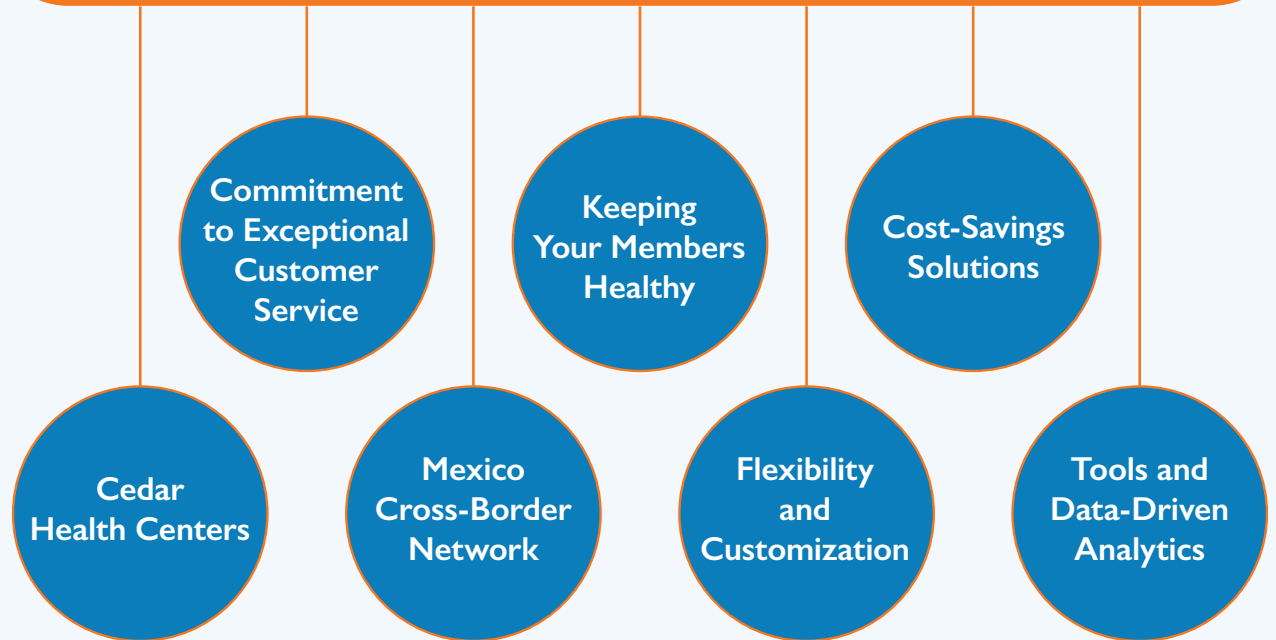


SJVIA has unique needs.

Pinnacle has the expertise and ability to provide solutions that are designed to address SJVIA's specific challenges.



Commitment to Exceptional Service

We take great pride in our member-centric approach to service, and our local presence enables us to react quickly to any changes we see in the health care industry and address the unique needs of our clients. We operate in several locations throughout California, with a dedicated office in Fresno, and administer self-funded plans to more than 100 clients in the Fresno and Tulare counties. As such, we serve the communities of SJVIA and have dedicated and bilingual support staff to meet your needs.



We understand the importance of maximizing SJVIA's health plan savings, which is why we developed a claims processing system that guarantees accuracy, efficiency and convenience for members.

\$5,000



We audit all claims in excess of \$5,000 to ensure accurate medical billing, medical necessity, and claims payment.

We have the ability to notify SJVIA of any claims in excess of \$50,000 before they're paid.

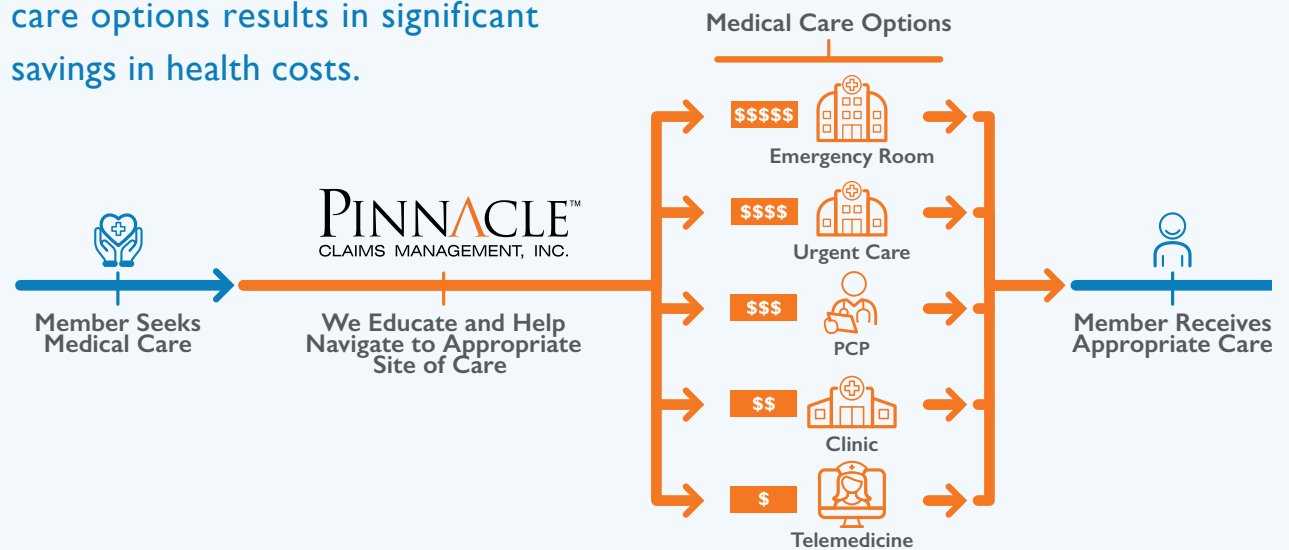
\$50,000



Cost-Savings Solutions

Pinnacle doesn't just pay your claims – we also educate your members and help them navigate to find the most efficient and cost-effective access to care. Our dedicated customer support team is always available to help members navigate the complexities of the health care system.

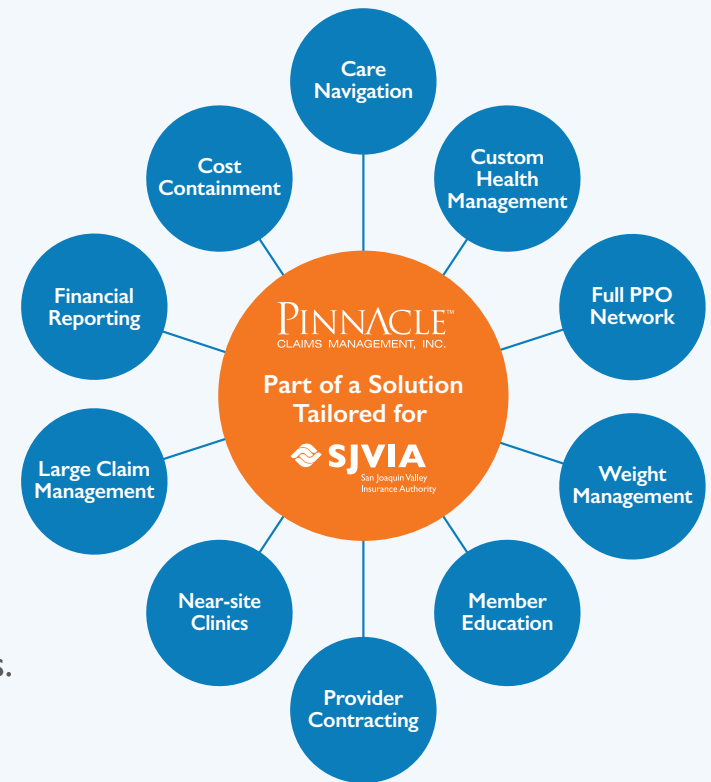
Guiding members toward alternative care options results in significant savings in health costs.



We analyze utilization data and health management data to identify areas for potential claims interventions and savings, helping to control your bottom line. Our cost management programs include utilization review, case management, discharge planning, and large dollar claims review.

Flexibility and Customization

Pinnacle has the flexibility of offering a broad range of services and programs that can be customized and seamlessly integrated with your vendor partners. In addition to offering a custom solution for SJVIA, we can tailor different aspects of your health program to accommodate the needs and objectives of the individual counties.

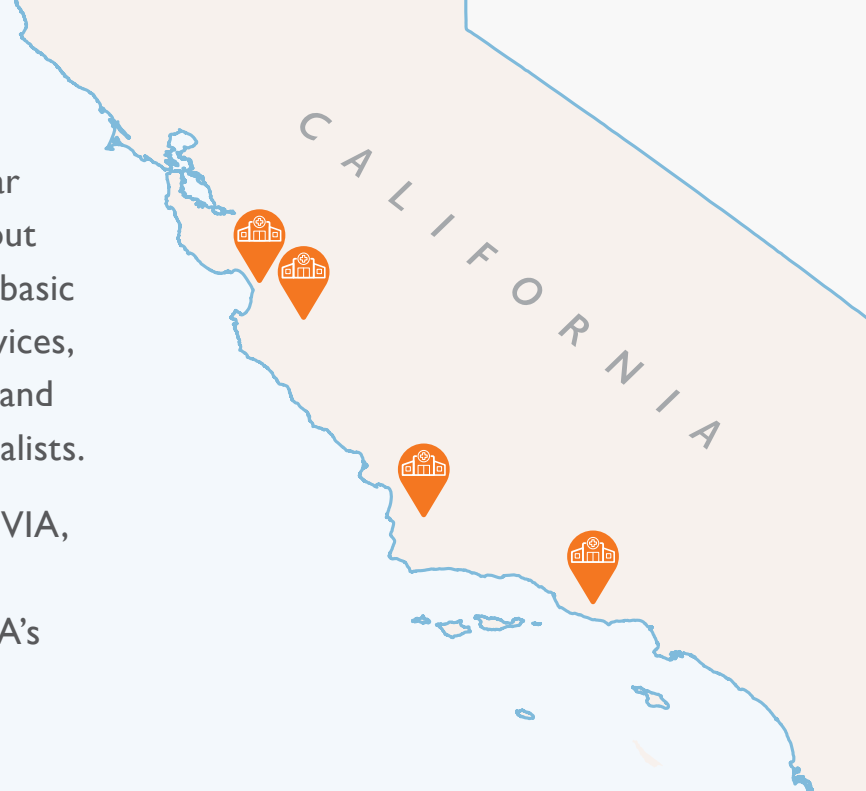


We partner with the top Preferred Provider Organization Networks to provide ease of access to physicians and hospitals and also have the ability to contract with additional hospitals and physicians that are important to the members we serve.

Cedar Health Centers

Pinnacle operates several Cedar Health Center clinics throughout California. Our clinics provide basic and preventive health care services, including biometric screenings and referrals to cost-efficient specialists.

These clinics are available to SJVIA, and Pinnacle has the ability to set up new ones based on SJVIA's unique needs.

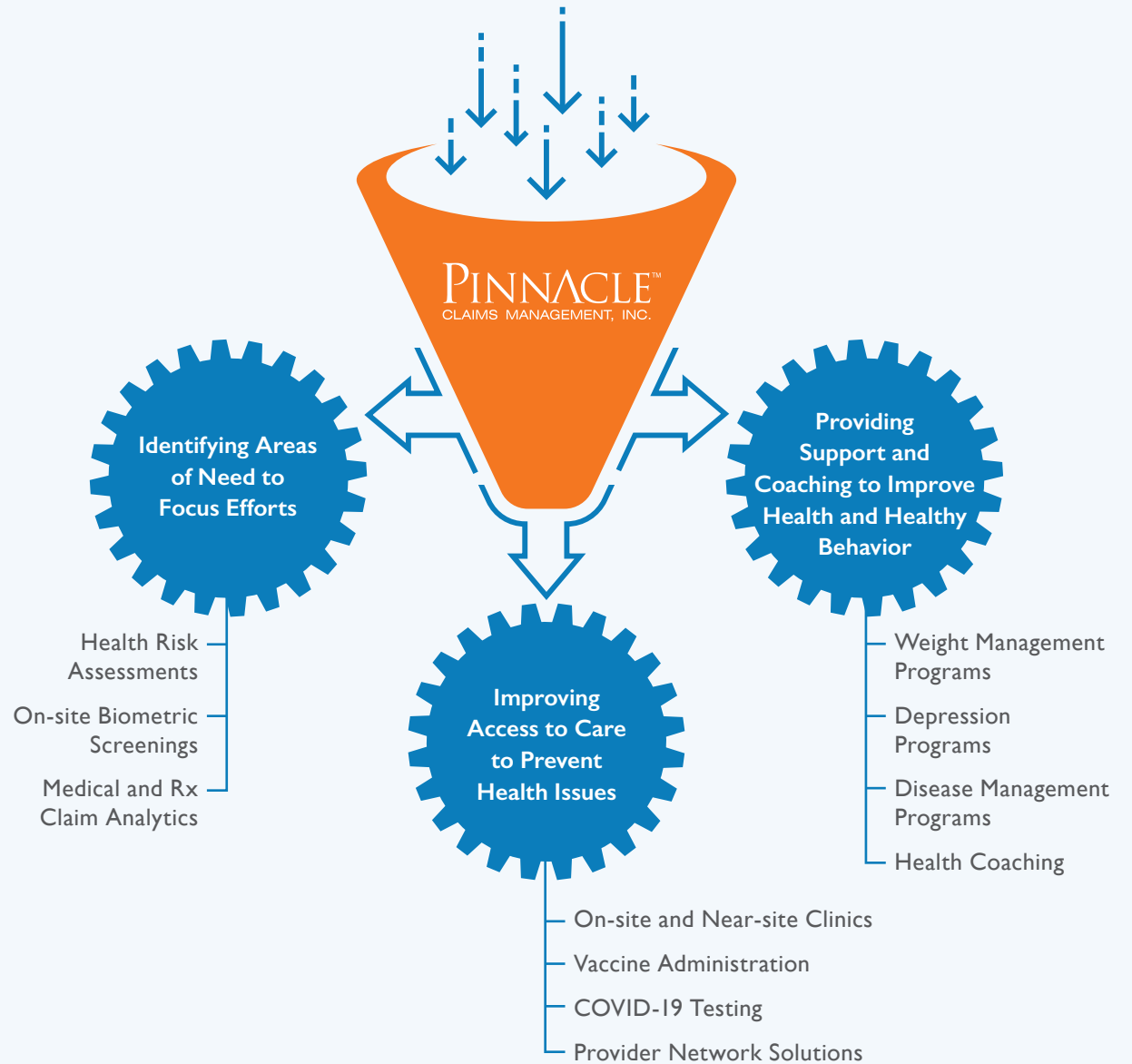


Mexico Cross-Border Network

Our Mexico Cross-Border network provides services at a significantly lower cost for members who prefer to receive care in Mexico. Our network consists of state-of-the-art facilities and offers an extensive list of specialty and diagnostic services.



Pinnacle can support SJVIA members' health through our data-driven custom programs and services.

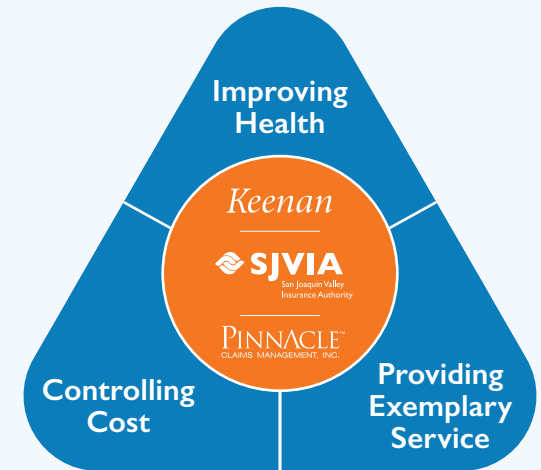


Keeping Your Members Healthy

Tools and Data-Driven Analytics

We empower our clients to make the best decisions when it comes to their health care spending. We use consumer-centric, data-driven analytics to evaluate the performance of each plan design. Our data analytics platform and predictive risk profiles enable us to analyze program costs and provide members with insights and recommendations to enhance their plans. We also have the ability to coordinate custom analytics relative to claims, health management, costs and control outcomes.

Success Driven
Through Collaboration



With our tenured experience providing health benefits solutions across all industries, we are confident our team can assist SJVIA in obtaining your health program's objectives.

If you have any questions,
please feel free to contact me
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