

March 23, 2022

#### VALUE PROPOSITION:

Delta Health Systems is committed to providing single- and multi- employer groups of all sizes competent administration, timely response to all inquiries and forward-looking technology driven programs that will guarantee to improve employer, employee, and professional partners experience.

#### OUR VALUES

Delta Health Systems is a family-owned and operated business. This allows us to prioritize our employees and our members instead of investors. Delta's people-focused leadership empowers and supports our employees. This has allowed us to build a knowledgeable and committed team with many long-tenured employees being part of our team for 20, 30 and even 40 years. Our mission is simple: Deliver as Promised. We recognize that serving our customers means serving their members, and that our customer's success is our success.

#### OUR FOCUS

At Delta Health Systems our focus is on helping our customers to deliver cost effective health benefits to their employees and members. We accomplish this not only by timely and accurate administration, but also by supporting a wide range of brokers, consultants, and vendor partners to develop and affect meaningful cost-containment and health-focused strategies.

#### OUR APPROACH

Through our innovative approach, Delta Health Systems offers and demonstrates programs that improve overall healthcare spend while maximizing the employer, member, and professional partner's experience. We have over 50 years of experience working with multi-stakeholder teams to administer complex benefit plans successfully. Delta Health Systems believes that the success of any program requires a true partnership between all parties and will work diligently to ensure these lines of communications are purposeful and solution based.

#### OUR CORE COMPETENCIES

- Rigorously tested implementation program ensures a smooth transition.
- Engaged partner on plan design to improved member experience and risk management.
- Transparent administration to know where your dollars are spent.
- Best in class claims processing ensures high accuracy at a low cost of administration.
- Plan analytics to identify emergent risk drivers.
- Cost containment strategies to achieve risk mitigation.

#### DELIVERING AS PROMISED

Through the combination of our values, focus, approach, and core competencies, Delta Health Systems improves member experience, lowers manageable spend, and achieves better outcomes.

I certify that my value proposition is a true reflection of my company.

Name of Authorized Representative: Patrick McTighe

A handwritten signature in black ink that reads "Patrick McTighe".

Signature of Authorized Representative

Date: 03.23.22

Phone # of Authorized Representative: 209.939.3489

Email of Authorized Representative: Patrick.McTighe@DeltaTPA.com