



We're an established, large Fresno employer

FRESNO SERVICE CENTER FACTS

We employ 900 and support over 1,000 dependents

Added over \$200 million to the local economy in the past in 5 years

In the community for 38 years, established in 1978

Our staff supports 25+ local initiatives and charities

Local employees means local knowledge

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Aetna takes care of working families

In 2015, we raised our minimum wage to \$16 per hour and cut health care costs at the same time.

160

years taking care of working families

OVER
800

employees dedicated to Public Sector and Labor

OVER
3.1M

Public Sector and Labor members

- During the Great Depression Aetna didn't lay anyone off. We wrote checks out of our basement vault on a daily basis to compensate workers. We still have that bank in our building today.
- 46 years ahead of the Equal Rights Amendment, we hired the first female Executive Officer, Dr. Marion Bills.
- We are committed to hiring veterans seeking careers - **U.S. Veterans Magazine has recently awarded Aetna as Best of the Best 2016.**



aetna[®]



aetna

Count on us to
continue to bring
ideas to improve
your program

AETNA / SJVIA / 07.14.16



Networks

- Access to Providers
- Competitive Contracts

Caring for Members

- Care Coordination
- Decision Tools
- Protected Health Information

Guarantees



- Member Satisfaction
- Financial Performance
- Program Efficacy

Local Commitment

- Local Public Entity Team
- Local Claim Service
- Local Member Service
- No Offshoring