



BOARD OF DIRECTORS

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**Meeting Location:
Fresno County Employees' Retirement
Association Board Chambers
1111 H Street
Fresno, CA 93721
December 8, 2016 9:00 AM**

AGENDA DATE: December 8, 2016

ITEM NUMBER: Item 10

SUBJECT: Receive and File Claims Utilization Report from Anthem Blue Cross Regarding HMO and PPO Claims (I)

REQUEST(S): That the Board receive and file Claims Utilization Report from Anthem Blue Cross regarding HMO and PPO claims

DESCRIPTION:

Anthem Blue Cross has provided the attached report with claims utilization data for the San Joaquin Valley Insurance Authority. Included in the report are recommended initiatives and opportunities that the SJVIA may want to consider going forward in order to reduce the overall claims costs.

Recommendations for reducing claims utilization include:

- Promote and/or incentivize use of Live Health Online Telemedicine program currently available
- Educate and promote use of urgent care services in place of emergency room services when at all possible
- Continue to promote and encourage Diabetes Prevention Program (DPP)
- Develop wellness plan targeting lifestyle conditions linked to the top five conditions within the SJVIA
- Participate and promote Time Well Spent program available to all participating entities
- Educate and promote member usage of Anthem Blue Cross mobile app and Estimate Your Cost tool available

AGENDA: San Joaquin Valley Insurance Authority

DATE: December 8, 2016

FISCAL IMPACT/FINANCING:

None.

ADMINISTRATIVE SIGN-OFF:



Paul Nerland
SJVIA Manager



Rhonda Sjostrom
SJVIA Assistant Manager