

**Amendment 7 to the Administrative Services Agreement  
with San Joaquin Valley Insurance Authority (“SJVIA”)**

This Amendment is made part of the Administrative Services Agreement and is effective October 28, 2016. This Amendment supplements and amends the Agreement between SJVIA and Anthem Blue Cross Life and Health Insurance Company dba Anthem Blue Cross. If there are any inconsistencies between the terms of the Agreement or its Schedules and this Amendment, the terms of this Amendment shall control.

1. The following provision replaces ARTICLE 2 – Administrative Services Provided by Anthem – provision 2(b)(1) in its entirety:

Process Claims with a Claims Incurred Date indicated in Section 1 of Schedule A and provide customer service, including investigating and reviewing such Claims to determine what amount, if any, is due and payable according to the terms and conditions of the Benefits Booklet and this Agreement. Anthem shall perform coordination of benefits (“COB”) with other payors, including Medicare. In processing Claims, Anthem shall utilize Anthem’s medical policies and medical policy exception process, its definition of medical necessity, its precertification and/or preauthorization policies, Provider contract requirements, and applicable Claim timely filing limits.

2. The following provision replaces ARTICLE 2 – Administrative Services Provided by Anthem – provision 2(o) in its entirety:

Unless otherwise agreed to by the Parties and specified in the Benefits Booklet, Anthem’s standard policies and procedures, as well as Provider contracts, as they may be amended from time to time, will be used in the provision of services specified in this Agreement. In the event of any conflict between this Agreement and any of Anthem’s policies and procedures, this Agreement will govern. In the event of any conflict between this Agreement and the Provider contracts, the provider contracts will govern the rights and obligations as between the Parties and Providers.

3. The following provision replaces ARTICLE 2 – Administrative Services Provided by Anthem – provision 2(s) in its entirety:

Anthem shall have the authority, in its sole discretion, to build and maintain its Provider network on its own behalf. In building and maintaining its Provider network, Anthem is not acting on behalf of or as an agent for any employer or member. Nothing in this Agreement shall be interpreted to require Anthem to maintain negotiated fees or reimbursement arrangements or other relationships with certain Providers or Vendors or to negotiate on behalf of or for the benefit of Employer or Employer’s Members. Anthem will be solely responsible for acting as a liaison with Providers including, but not limited to, responding to Provider inquiries, negotiating contract language and negotiating rates with Providers or auditing Providers, and Employer agrees that it will be governed by the terms and conditions of these agreements.

[SIGNATURE PAGE FOLLOWS]

SAN JOAQUIN VALLEY INSURANCE  
AUTHORITY

By: \_\_\_\_\_  
Peter Vander Poel, President of the  
SJVIA Board of Directors

Date: \_\_\_\_\_

ANTHEM BLUE CROSS LIFE AND  
HEALTH INSURANCE COMPANY

By: \_\_\_\_\_  
Title: \_\_\_\_\_

Date: \_\_\_\_\_

REVIEWED AND RECOMMENDED FOR  
APPROVAL

\_\_\_\_\_  
Paul Nerland, SJVIA Manager